



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 72799



### CUSTOMER WORK ORDER

WO #: 72799

Customer: 1000 - BASDEN'S AMERICAN  
RV -  
Tag:  
Author: PH  
Location: 0220 CHECK PREAUTH

Stock #: 11320  
Stock Desc: 2024 TT COACHMEN  
CATALINA 293QBCKLE  
Chassis #: 5ZT2CAUB4RX030834  
Serial #: 5ZT2CAUB4RX030834  
Mileage: 0  
Licence:

Invoice #:  
Date In: 02 FEB 24  
Promised:  
Date Sched:  
Completed: 19 FEB 24  
Warr. Date:

#### Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: PDINTT PDI NEW TRAVEL TRAILER

CORRECTION: Closed up another unit to get this unit off of sales lot. Filled LP tanks. Installed new battery box. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 65 psi. Checked roof and sealed a few spots. Operated auto leveling system. Checked power cord. Checked entrance door and all compartment doors. Checked awning and awning lights. Checked all interior lights. Checked converter output. Checked all windows and blinds. Checked all cabinets and drawers. Remounted all light lens that fell off in transit. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Checked radio and fireplace. Checked inside and outside refrigerators. Took pictures and recorded all serial numbers. Added water to fresh water tank. Flushed antifreeze from all water lines and faucets. Checked all water line connections for leaks. Found a leak at top fitting on back of water heater. (See Job #1). Filled water heater and purged air from water system. Found leak at rear spray port. (See job #2). Performed LP drop test and set LP pressure at 10 in.wc. Filled all holding tanks and checked monitor panel. Checked range and outside stove. Applied all company decals. Moved unit outside to check TV antenna at all locations. Moved unit back to sales lot.

Customer #: 1000  
BASDEN'S AMERICAN RV,



#### Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
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#### Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

#### Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

**Subtotal for Job #PDINTT: 0.00**

#### Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

\*\*\*INCLUDES 2 GALLONS OF ANTI-FREEZE\*\*\*



UNITS WITH WASHING MACHINE OR ICEMAKER  
 WILL BE EXTRA  
 \*\*DE-WINTERIZATION IS NOT INCLUDED\*\*  
 NUMBER OF GALLONS USED \_\_\_\_\_

CAUSE: WINTER WINTERIZE UNIT AND DRAIN HOLDING TANKS. \*\*\*INCLUDES 2 GALLONS OF ANTIFREEZE

CORRECTION: By-passed water heater and blew out water lines and faucets. Added antifreeze to all water lines and faucets, including outside shower and spray port. Poured antifreeze in all drain traps. Drained all holding tanks, including water heater.

<b>Labor</b>				
Code	Description		Mechanic	Total
Z990	WINTERIZE UNIT		DKM	N/C
<b>Parts</b>				
Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C
<b>Other Services</b>				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
<b>Subtotal for Job #WINTER:</b>				<b>0.00</b>

**Job #1 - Warranty**

COMPLAINT: WATER HEATER LEAKS AT TOP FITTING

CAUSE: WATER HEATER LEAKS AT TOP FITTING

CORRECTION: Drained water heater down so that top fitting could be removed. Removed top water line and fitting from water heater. Cleaned all Factory sealer from threads on fitting and pipe nipple to water heater. Applied Teflon tape to both threaded fittings. Remounted on back of water heater. Filled water heater again and pressured. Checked for leaks at both threaded fittings. No leaks at this time.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	34.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	34.00
<b>Subtotal for Job #1:</b>			<b>68.00</b>

**Job #2 - Warranty**

COMPLAINT: OUTSIDE SPRAY PORT LEAKS

CAUSE: REAR OUTSIDE SPRAY PORT LEAKS

CORRECTION: Water dripping from bottom of unit below water connections on curbside rear of trailer. Removed rear inside lower bunk mattress and board for access to back of water fittings. Found spray port leaking where fitting is attached to fitting. This is a cemented fitting. Removed outside spray port and found water dripping from it where housing and fitting are cemented together. Cleaned old putty tape from mounting area and applied new putty tape around opening. Connected spray port to water line and leak checked. Not leaking. Remounted new spray port and trimmed off putty tape around port housing.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	59.50
<b>Subtotal for Job #2:</b>			<b>59.50</b>

**Job #3 - Warranty**

COMPLAINT: THE BEDROOM DOOR WILL NOT LATCH CLOSED. THIS WAS NOTED ON DELIVERY

CAUSE: BEDROOM DOOR WILL NOT LATCH CLOSED. NOTED AT DELIVERY

W/O: 72799



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CORRECTION: Cleared out material behind latch plate. Remounted latch plate to allow door to latch closed.

W/O: 72799

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	34.00

**Subtotal for Job #3: 34.00**

Parts Total: 0.00  
Labour Total: 161.50  
Sublet Total: 0.00  
Extras Total: 0.00  
**WORK ORDER TOTAL: 161.50**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 19 Feb 2024

Customer Signature : \_\_\_\_\_



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