



600 E. Baseline Rd.
Evansville, IN 47725

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812.867.5200
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W/O: 72796
Promised Date:
02 FEB 24



Customer #: 54208
WILSON, CHAD H.



CUSTOMER WORK ORDER

WO #: 72796 (Appointment Date: 02 FEB 2024 - Time: 10:30am)

Customer: 54208 - WILSON, CHAD H. -
812-444-9164

Tag:

Author: BJW

Location: 0208 CHECK STATUS WITH
DH

Stock #: 11186

Stock Desc: (11186) 2022 ALLIANCE RV
VALOR 41V15

Chassis #: 7M5FV4432NA006354

Serial #: 7M5FV4432NA006354

Mileage:

Licence:

Invoice #: 400687

Date In: 02 FEB 24

Promised: 29 FEB 24

Date Sched:

Completed: 08 FEB 24

Warr. Date: 17 NOV 23

Job #1 - Warranty

COMPLAINT: SCREEN DOOR NOT CONNECTED AT TOP, IT STICKS WHEN USING
UNIT HAS BEEN WINTERIZED PER CUSTOMER

CAUSE: screen door

CORRECTION: took out top screws because they were stripped, installed bigger screws to tighten, screen
was hitting on top, adjusted screen so it would not hit.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	32.00

Subtotal for Job #1: 32.00

Job #2 - Warranty

COMPLAINT: TRIM NEEDS FIXED. THERE ARE A COUPLE OF PIECES AROUND THE CEILING AND
ONE ON THE SIDE THAT ARE COMING LOOSE. THESE ARE IN THE LIVING AREA, BUT THEY ARE
NEAR THE GARAGE SECTION.

CAUSE: trim loose

CORRECTION: stapled trim back in place by ceiling, in 2 places, then took off trim on slideroom and stapled
back in place then put corner piece back in place.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	128.00

Subtotal for Job #2: 128.00

Job #3 - Internal

COMPLAINT: WALKTHROUGH WITH CUSTOMER AGAIN ON USING SOME OF THE FEATURES AT
2PM WHEN HE DROPS OFF.

CAUSE: walk thru

CORRECTION: did walk thru with customer to refresh about everything.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C



Subtotal for Job #3: 0.00

Job #4 - External

COMPLAINT: CUSTOMER WOULD LIKE A COUPLE OF EXTRA KEYS FOR THE LOWER STORAGE COMPARTMENTS.

CORRECTION: PROVIDE CUSTOMER WITH 2 EXTRA 751'S

Parts

Part #	Description	Qty	Price	Total
B194	B194 REPLACEMENT KEYS - NEW STYLE	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #4: 0.00

Job #5 - External

COMPLAINT: CUSTOMER WOULD LIKE TO HAVE THE LOCK CYLINDER ON THE AIR COMPRESSOR CHANGED TO A 751.

CAUSE: lock cyclinder

CORRECTION: took out old lock and got new lock from store and installed new lock,751 keyed.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
L425	L425 5/8" KEYED ECONO CAM LOCK	1.00	N/C	N/C

Subtotal for Job #5: 0.00

Job #6 - External

COMPLAINT: CUSTOMER WOULD LIKE TO HAVE DOG SCREENS ADDED TO BOTH ENTRY DOORS.

CAUSE: screens for both entrance doors

CORRECTION: got measurements and craig ordered.installed both screens and extensions.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
859794	30" LIPPERT SCREEN DEFENDER	2.00	N/C	N/C

Subtotal for Job #6: 0.00

Job #7 - External

COMPLAINT: CUSTOMER WOULD LIKE TO HAVE SNAP PADS ADDED TO JACK LEGS

CAUSE: snap pads

CORRECTION: installed 2 jack pads,dont charge him i put them on when i let camper down in shop.

Labor



Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts				
Part #	Description	Qty	Price	Total
730446	XTRA 4-PACK FOR 9" ROUND JACK FEET, 11" DIAMETER	1.00	N/C	N/C
Subtotal for Job #7:				0.00

Job #8 - External

COMPLAINT: CUSTOMER WOULD LIKE A PRICE FOR ADDING SLIDE TOPPERS

CORRECTION: SEE WO# 72807

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Subtotal for Job #8:			0.00

Parts Total:	0.00
Labour Total:	160.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	160.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 09 Feb 2024

W/O: 72796
Promised Date: 29 FEB 24



Customer #: 54208
WILSON, CHAD H.

