



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 72710
Promised Date:
24 JAN 24



Customer #: 54314
HISER, JERRY



CUSTOMER WORK ORDER

WO #: 72710 (Appointment Date: 17 JAN 2024 - Time: 10:00am)

Customer: 54314 - HISER, JERRY - (270) Stock #:

993-9694

Tag:

Author: BJW

Location: 0129 CHECK STATUS WITH
ZS

Stock Desc: 2022 TT FOREST RIVER

FREEDOM EXPRESS 20SE

Chassis #:

Serial #: 5ZT2FEJB8NW020908

Mileage:

Licence:

Invoice #: 400370

Date In: 17 JAN 24

Promised: 31 JAN 24

Date Sched:

Completed: 29 JAN 24

Warr. Date:

Job #1 - External

COMPLAINT: FURNANCE NOT IGNITING. CUSTOMER DOES NOT HEAR ANY CLICKING, BUT THE BLOWER MOTOR WILL COME ON AND RUN FOR A FEW MINUTES.

CAUSE: Pulled unit into shop. Plugged into shore power. Removed exhaust. Removed duct work. Cut wires. Removed gas line. Removed mounting screws. Set furnace on bench tester. Tested board. Board is good. Removed sail switch. Switch has hair/ fuzz around it. Cleaned switch. Installed switch. Furnace fired up right away after cleaning sail switch. Let furnace cool. Placed furnace inside cut out. Secured to floor. Secured exhaust port to wall. Sealed exhaust port with silicone. Sealed used furnace to floor. Installed heat shrink butt connectors to wire up furnace. Installed duct work and applied tape as needed. Installed gas line. Ran furnace to heat up coach. Cleaned up mess.

CORRECTION: Pulled unit into shop. Plugged into shore power. Removed exhaust. Removed duct work. Cut wires. Removed gas line. Removed mounting screws. Set furnace on bench tester. Tested board. Board is good. Removed sail switch. Switch has hair/ fuzz around it. Cleaned switch. Installed switch. Furnace fired up right away after cleaning sail switch. Let furnace cool. Placed furnace inside cut out. Secured to floor. Secured exhaust port to wall. Sealed exhaust port with silicone. Sealed used furnace to floor. Installed heat shrink butt connectors to wire up furnace. Installed duct work and applied tape as needed. Installed gas line. Ran furnace to heat up coach. Cleaned up mess.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #1: 0.00

Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Ran a.f through all lines and fixtures. Drained all tanks. Bypassed water heater.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	ZMS	N/C

Parts





Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #ROOFT - External

COMPLAINT: INSPECT ROOF AND SEAMS - FILL VOIDS TT/FW

CAUSE: Seams are starting to Crack. Applied dicor as needed. Roof is solid other than that.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
13-1320	PW HAPS FREE SELF-LEVELING	1.00	N/C	N/C
	DICOR			
BRV47996	SILICONE II - WHITE	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #ROOFT: 0.00

Job #4 - External

COMPLAINT: CUSTOMER HAD TO PLUG OFF THE LINE GOING TO THE BACK OF THE TOILET DUE TO LEAK. CUSTOMER HAS NEW FLUSH VALVE INSIDE THE CAMPER.

CAUSE: Cleaned out black tank. Pulled toilet. Replaced valve assembly and seal. Installed toilet. Replaced cone washer on water line. Pressurized system and tested.

CORRECTION: Cleaned out black tank. Pulled toilet. Replaced valve assembly and seal. Installed toilet. Replaced cone washer on water line. Pressurized system and tested.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
10-7150	CONE WASHER SWIVEL SEAL	1.00	N/C	N/C

Subtotal for Job #4: 0.00

Job #5 - External

COMPLAINT: ONE OF THE STORAGE COMPARTMENT LOCKS ON THE OFF DOOR SIDE HAS A KEY BROKEN OFF IN IT. CUSTOMER WOULD LIKE TO HAVE THE LOCK REPLACED ON THAT STORAGE COMPARTMENT.

CAUSE: Key cylinder replacement

CORRECTION: Removed the broken and other key cylinders, then put in replacement key cylinders. Has 5 keys.





Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts				
Part #	Description	Qty	Price	Total
8869	358 LOCK CYLINDER	1.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-CYLINDER	1.00	N/C	N/C

Subtotal for Job #5: 0.00

Job #6 - External

COMPLAINT: CUSTOMER DRAINED LO-POINT DRAINS AND REMOVED THE J TRAPS. HE IS NOT SURE IF UNIT FROZE THIS PAST WEEK OR NOT. PLEASE HOOK TO CITY WATER AND VERIFY THAT PLUMBING AND DRAINS ARE WORKING PROPERLY.

CAUSE: Turned heat on in unit. After the unit warmed up, I hooked up city water. Turned water on and water started pouring out of the underbelly. Shut of the water and pulled the underbelly down. Water is coming from the water heater area. Removed the dinette seat and cover to access water heater. Water heater tank is split down the back around one of the inlets. Waterheater will need replaced. Removed water heater. Plugged gas line. Bypassed water lines. Placed fan near cutout and let dry overnight. Pressurized water system. Checked drain lines and p traps. No signs of leaks anywhere else at this time. Customer wanted to replace with on demand water heater. After trying to install we found that it couldn't be completed without major fabrication. Customer agreed to replace with original water heater model. Received new water heater. Installed 2ater heater. Hooked up gas line and wires. Applied butol tape to flange. Secured water heater with screws. Sealed flange with silicone. Filled water heater and pressurized system to check for leaks. Tested waterheater on gas and electric. Letting silicone dry inside over weekend. Cleaned up mess. Put wall board back around water heater.

CORRECTION: .

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts				
Part #	Description	Qty	Price	Total
7903	HEATER,WTR E/G 6 GAL DSI WH	1.00	N/C	N/C
5460	BLACK PUTTY TAPE 30'	1.00	N/C	N/C

Subtotal for Job #6: 0.00

Job #22V243 - Warranty

COMPLAINT: RECALL 22V243 LP QUICK CONNECT

CAUSE: Replaced I.p. quick connect

CORRECTION: .

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	48.00

Subtotal for Job #22V243: 48.00



W/O: 72710
Promised Date: 31 JAN 24

Parts Total:	0.00
Labour Total:	48.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	48.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 31 Jan 2024



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