

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1788132
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CARB5PU041736
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT261BH-8
		DEALER RO #	72682
		CLAIM START DATE	01/12/2024
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-43-01-00-000589	Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-01-12 09:54:49 :: DOOR SIDE REAR DECAL (COACHMAN) THE M IS DAMAGED decal took pictures of decal and filled out sheet to replace.			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$32.00	
Serial#	Appr Hrs	0.20	Appr Labor Amt \$32.00	
	Notes			
	AUTHORIZED AS REQUESTED.			

Labor

Line# 2	Operation Code	Operational Description		
	30-102-12-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-01-12 09:56:18 :: DOOR SIDE REAR COMPARTMENT WALL DAMAGED wall board installed a piece of trim to cover defect.			
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt \$16.00	
Serial#	Appr Hrs	0.10	Appr Labor Amt \$16.00	
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	30-102-12-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-01-12 09:57:10 :: DOOR SIDE BEDROOM WALL COMING LOOSE bedroom wall took off seam tape and restapled,then got new seam tape and installed.			
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt \$16.00	
Serial#	Appr Hrs	0.10	Appr Labor Amt \$16.00	
	Notes			

Labor

Line# 4	Operation Code	Operational Description
	30-102-12-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2024-01-12 09:57:42 :: UNDER BED ODS PANEL OFF bed panel stapled panel back in place.	

Model#

Serial#

Notes

Dlr Sub Hrs

Appr Hrs

0.10

0.10

Sub Labor Amt \$16.00

Appr Labor Amt \$16.00

Labor

Line# 5

Operation Code
40-120-01-11-004002

Operational Description
One Control Touch Panel - Electrical/Wireless Remote Control System (Lippert)/
Replace/Electrical

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2024-01-12 09:58:06 :: THE MAIN CONTROL PANEL DOES NOT WORK THE PANEL FAILED SWAPED PANEL WITH NEW A DIFFERENT ONE AND WORKS FINE INSTALL NEW PANEL

Model#

Serial#

Dlr Sub Hrs

Appr Hrs

0.20

0.20

Sub Labor Amt \$32.00

Appr Labor Amt \$32.00

Notes
PENDING VENDOR REVIEW
CASE # 4628674
VENDOR HAS REQUESTED FURTHER INFORMATION. PLEASE REPLY ALL WHEN RESPONDING TO THEIR EMAIL

What failed on the panel? Why did the panel need to be replaced?
i replied
THANK YOU! PENDING VENDOR REVIEW.
AUTHORIZED PER VENDOR
VCB LIPPERT

Lippert will authorize the replacement of the panel and provide .2 labor for install pending the return and testing of the old part. Lippert case file is 4628674.

Thanks,

Bill R.
Lippert Customer Care Center Representative
p: 432.LIPPERT | f: 574.534.7161

Labor

Line# 6

Operation Code
20-66-01-00-000675

Operational Description
Entry Door Screw Cover - Exterior/Entry Doors/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2024-01-12 09:58:56 :: OUTSIDE TRIM IS BUSTED ON ENTRY DOOR ridgid entry door cover cover was popped out and broken, need to order new piece.

Model#

Serial#

Dlr Sub Hrs

Appr Hrs

0.20

0.20

Sub Labor Amt \$32.00

Appr Labor Amt \$32.00

Notes

Submitted	Labor Amt	\$144.00	Approved	Labor Amt	\$144.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$144.00		Total	\$144.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.