

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1788580
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAMB7RU042400
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT231MKS-8
		DEALER RO #	72681
		CLAIM START DATE	01/12/2024
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 30-102-12-00-001096	Operational Description Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-01-12 13:33:58 :: FRONT COMPARTMENT TRIM COMING UP trim took pictures of loose trim, and stapled down trim.	
Model#	Dlr Sub Hrs 0.10	Sub Labor Amt \$16.00
Serial#	Appr Hrs 0.10	Appr Labor Amt \$16.00
Notes		

Labor

Line# 2	Operation Code 20-69-02-00-000705	Operational Description Compartment Door - Exterior/Compartment Doors/Adjust/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-01-12 13:35:40 :: ODS FRONT COMPARTMENT DOOR WONT STAY UP 3 door is hitting water fill lid door likes 1 inch from hitting magnet, it is hitting fill cap, but if i force it to magnet it will stay, bad lay out.	
Model#	Dlr Sub Hrs 0.20	Sub Labor Amt \$32.00
Serial#	Appr Hrs 0.20	Appr Labor Amt \$32.00
Notes		

Labor

Line# 3	Operation Code 10-13-01-16-003438	Operational Description Slide Out Floor - Frame & Chassis/Slide Out System/Replace/Structure
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-01-12 13:36:29 :: BOTTOM OF SLIDE FLOOR IS DAMAGED slide floor took pictures of bottom of floor and filled out sheet to get it warrenty.	
Model#	Dlr Sub Hrs 5.00	Sub Labor Amt \$800.00
Serial#	Appr Hrs 1.00	Appr Labor Amt \$160.00
Notes EXCESSIVE AMOUNT REQUESTED CHANGED TO SIMILAR REPAIR TIME		

Labor

Line# 4	Operation Code 30-102-12-00-001096	Operational Description Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-01-12 13:37:46 :: ENTRY DOOR TRIM RIGHT SIDE trim	

took pictures of trim and stapled back in place.

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$16.00
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$16.00
Notes				

Labor

Line# 5	Operation Code	Operational Description		
	30-102-01-00-001101	Slide Out Fascia, each section - Interior/Panels, Ceilings, & Interior Moldings/ Replace/No Tread Code		
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2024-01-12 13:38:27 :: SLIDE FACIA RIGTH SIDE BOTTOM IS DAMAGED slideroom fascia took pictures of trim and filled out sheet to get approved.				
Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$160.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$80.00
Notes				
CAN THIS NOT BE REPAIRED?				
if you want to send paper we can repair it but it is not a small cabinet style				
AUTHORIZED AS REQUESTED				
INSTALL DAMAGE				

Submitted	Labor Amt	\$1,024.00	Approved	Labor Amt	\$304.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,024.00		Total	\$304.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.