



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 72677
Promised Date:
24 JAN 24

CUSTOMER WORK ORDER

WO #: 72677

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag: BH - PARTS ORDERED 1-12
Author: BH
Location: 0205 CHECK WORK

Stock #: 11283
Stock Desc: 2024 TT KEYSTONE
COUGAR HALF-TON 25MLE
Chassis #: 4YDTCGM2XRV501922
Serial #: 4YDTCGM2XRV501922
Mileage: 0
Licence:

Invoice #:
Date In: 10 JAN 24
Promised: 31 JAN 24
Date Sched:
Completed: 31 JAN 24
Warr. Date:



Job #1 - Warranty

COMPLAINT: FLAT TRIM IN FRONT COMPARTMENT IS COMING UP

CAUSE: Very little staples applied

CORRECTION: Inspected why the trim came up. In the section of trim that was up, only had 3 staples but wasn't spread out properly. Started at one end and shot staples into the trim all the way to other end. Trim is holding firmly.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	16.00
Subtotal for Job #1:			16.00

Job #2 - Warranty

COMPLAINT: BEDROOM DOOR WONT CLOSE HITS FRAME

CAUSE: Wall stud,paneling, was out to far.

CORRECTION: Inspected the bedroom door for clearance. Door was rubbing at the bottom and at the latch. Removed the latch plate and door frame trim. Took pictures of the rub marks on the door. The paneling/stud out to far. Trimmed the stud/paneling 3/16 back to clear for the door. Staped the door frame trim back on the the latch plate. Door now clears the door frame without any rubbing.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	128.00
Subtotal for Job #2:			128.00

Job #3 - Warranty

COMPLAINT: WOOD PAPER PEALING IN FRONT OF THE SLIDE FLOOR

CAUSE: Wood paper on the bottom of cabinet.

CORRECTION: On the right side of the slideroom at the bottom of the cabinet the wood paper is coming off. Took picture of the cabinet. Inspected all other cabinets for this paper coming off. No other cabinets affected at this time. Put in po for cabinet parts or paper. Received the replacement part but after unpackaging it found it broke. Got with warranty department for another piece. Received the second replacement part and it was not broken. Ran the slideroom out to start the removal of the cabinet. Removed the cabinet doors from the cabinet. Then removed the screws and staples holding on the cabinet facing. Set the cabinet facing on saw horse then removed more staples and damaged wood. Cut new piece to the same as the damaged piece. Put new wood piece in place and screwed, stapled together. Set cabinet

Customer #: 1000
BASDEN'S AMERICAN RV,



facing in place then screwed and stapled to the rest of the cabinet. Screwed the cabinet doors back on. Ran the slideroom back in.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	480.00
Z990	MISCELLANEOUS REPAIR	SAR	80.00
Z990	MISCELLANEOUS REPAIR	SAR	80.00

Parts

Part #	Description	Qty	Price	Total
658175	Stile - Square - 18mm x 5" x 108" -	1.00	24.25	24.25

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT- JOBS 3&4	1.00	105.65	105.65
FRT	UPS FREIGHT-2ND TRIM	1.00	N/C	N/C

Subtotal for Job #3: 769.90

Job #4 - Warranty

COMPLAINT: TRIM MISSING OVER THE FRIDGE

CAUSE: Lense cover missing

CORRECTION: Checked around the kitchen for a lense cover. Found the lense cover behind the recliners. When inspecting the led for a missing lens, noticed there is a piece of baton strip missing next to the light. Put in po for a 14 inch piece of baton strip. Received the package that had the baton strip and cabinet wood. Opened the package then pulled out the baton strip and the cabinet wood. Found that the cabinet wood has a crack in it, got with warranty department. Measured and cut baton strip to size. Used a Brad nailer to staple the baton strip to the ceiling.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	32.00

Parts

Part #	Description	Qty	Price	Total
6700	Trim - Batten - 3.6mm x 1 1/2" x 96"	2.00	2.89	5.78

Subtotal for Job #4: 37.78

Job #5 - Warranty

COMPLAINT: DOORS ABOVE STOVE RUB

CAUSE: Cabinet door hinges was out of alignment

CORRECTION: Inspected the cabinet door hinges. Hinges was adjusted to far in causing the doors rub and hit each other. Adjusted the hinges till cabinet doors did not hit or rub.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	16.00

Subtotal for Job #5: 16.00

Job #6 - Warranty

COMPLAINT: DOORSIDE REAR FIBER GLASS HAS SOMETHING COMING THREW IT

CAUSE: Something is coming thru the fiberglass body

CORRECTION: Inspected the spot on the body. Took pictures of the problem. Unsure what is coming thru the fiberglass panel.

Labor

Code	Description	Mechanic	Total
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Z990 MISCELLANEOUS REPAIR
Z990 MISCELLANEOUS REPAIR

SAR 0.00
0.00

Subtotal for Job #6: 0.00

Parts Total: 30.03
Labour Total: 832.00
Sublet Total: 0.00
Extras Total: 105.65
WORK ORDER TOTAL: 967.68

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 31 Jan 2024

W/O: 72677
Promised Date: 31 JAN 24



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