

Pre-Authorization

Pre-Authorization number PA03597140 Reference no: 72677 Status: Approved Approved by stept Approved date 1/11/2024
 Servicing Name Address VIN Retail sold on Dealer

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1194		Basden's American RV							
		Basden's American RV 600 E Baseline Rd Evansville, IN 47725							4YDTCGM2XRV50192z
1	3201816A	Decorative Wood	0.00	0.10	0.10		1	0.10	Complaint:FLAT TRIM IN FRONT COMPARTMENT IS COMING UP Cause:Very little staples applied Correction:Inspected why the trim came up. In the section of trim that was up, only had 3 staples but wasn't spread out properly. Started at one end and shot staples into the trim all the way to other end. Trim is holding firmly. KRV – REPAIR ONLY approved.
2	3200114A	Door - Interior Hin	0.00	1.00	0.80		1	0.20	Complaint:BEDROOM DOOR WONT CLOSE HITS FRAME Cause:Wall stud,paneling, was out to far. Correction:Inspected the bedroom door for clearance. Door was rubbing at the bottom and at the latch. Removed the latch plate and door frame trim. Took pictures of the rub marks on the door. The paneling/stud out to far. Trimmed the stud/paneling 3/16 back to clear for the door. Stapled the door frame trim back on the the latch plate. Door now clears the door frame without any rubbing. KRV – Labor time adjusted allowing for proper repair procedure to be performed.
3	3202006B	Panel - Interior Wi	0.00	4.00	4.00		1	1.00	Complaint:WOOD PAPER PEALING IN FRONT OF THE SLIDE FLOOR Cause:Wood paper on the bottom of cabinet. Correction:On the right side of the slideroom at the bottom of the cabinet the wood paper is coming off. Took picture of the cabinet. Inspected all other cabinets for this paper coming off. No other cabinets affected at this time. Put in po for cabinet parts or paper. KRV – Labor time adjusted allowing for proper repair procedure to be performed.
4	3201824A	Decorative Wood	0.00	0.20	0.20		1	0.10	Complaint:LED OVER FRIDGE MISSING COVER Cause:Lense cover missing Correction:Checked around the kitchen for a lense cover. Found the lense cover behind the recliners. When inspecting the led for

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return toKeystone RV Company

Pre-Authorization

Nu mber	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
5	3100818A	Cabinet Door - Re	0.00	0.10	0.10		1	0.20	a missing lens, noticed there is a piece of baton strip missing next to the light. Put in po for a 14 inch piece of baton strip. KRV – Labor time adjusted allowing for proper repair procedure to be performed. Complaint:DOORS ABOVE STOVE RUB Cause:Cabinet door hinges was out of alignment Correction:Inspected the cabinet door hinges. Hinges was adjusted to far in causing the doors rub and hit each other. Adjusted the hinges till cabinet doors did not hit or rub. KRV – Labor time adjusted allowing for proper repair procedure to be performed.
					5.20				

Pre-Authorization number PA03597140

For paper claims only use one pre-authorization number per warranty claim for
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company