

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 72677
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 1000 - BASDEN'S AMERICAN RV
Address: 600 E. BASELINE RD. EVANSVILLE, IN
USA
47725
Phone:
Stock Number: 11283 - 2024 COUGAR HALF-TON 25MLE 4YDTCGM2XRV501922
VIN: 4YDTCGM2XRV501922 HIN: SER#: 4YDTCGM2XRV501922
Mileage: 0 Work Order Comp: 31 JAN 24
Auth. No: Dealer #: 1194
Warr. Date: Work Order Date: 10 JAN 24 Inv #: 400418

WO # Job # Description JOB INFORMATION

72677 4 TRIM MISSING OVER THE FRIDGE
Lense cover missing
Checked around the kitchen for a lense cover. Found the lense
cover behind the recliners. When inspecting the led for a missing
lens, noticed there is a piece of baton strip missing next to the
light. Put in po for a 14 inch piece of baton strip. Received the
package that had the baton strip and cabinet wood. Opened the
package then pulled out the baton strip and the cabinet wood.
Found that the cabinet wood has a crack in it, got with warranty
department. Measured andcut baton strip to size. Used a Brad
nailer to staple the baton strip to the ceiling.
72677 3 WOOD PAPER PEALING IN FRONT OF THE SLIDE FLOOR
Wood paper on the bottom of cabinet.
On the right side of the slideroom at the bottom of the cabinet
the wood paper is coming off. Took picture of the cabinet.
Inspected all other cabinets for this paper coming off. No other
cabinets affected at this time. Put in po for cabinet parts or
paper. Received the replacement part but after unpackaging it
found it broke. Got with warranty department for another piece.
Received the second replacement part and it was not broken. Ran
the slideroom out to start the removal of the cabinet. Removed
the cabinet doors from the cabinet. Then removed the screws and
staples holding on the cabinet facing. Set the cabinet facing on
saw horse then removed more staples and damaged wood. Cut new
piece to the same as the damaged piece. Put new wood piece in

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 WO # Job # Description JOB INFORMATION

 place and screwed, stapled together. Set cabinet facing in place
 then screwed and stapled to the rest of the cabinet. Screwed the
 cabinet doors back on. Ran the slideroom back in.

72677 1 FLAT TRIM IN FRONT COMPARTMENT IS COMING UP
 Very little staples applied
 Inspected why the trim came up. In the section of trim that was
 up, only had 3 staples but wasn't spread out properly. Started at
 one end and shot staples into the trim all the way to other end.
 Trim is holding firmly.

72677 2 BEDROOM DOOR WONT CLOSE HITS FRAME
 Wall stud, paneling, was out to far.
 Inspected the bedroom door for clearance. Door was rubbing at the
 bottom and at the latch. Removed the latch plate and door frame
 trim. Took pictures of the rub marks on the door. The
 paneling/stud out to far. Trimmed the stud/paneling 3/16 back to
 clear for the door. Stapled the door frame trim back on the the
 latch plate. Door now clears the door frame without any rubbing.

72677 5 DOORS ABOVE STOVE RUB
 Cabinet door hinges was out of alignment
 Inspected the cabinet door hinges. Hinges was adjusted to far in
 causing the doors rub and hit each other. Adjusted the hinges
 till cabinet doors did not hit or rub.

 Part No Job# Description PARTS Qty Price Total

 668568 4 Trim - Batten - 3.6mm x 1 1/2" x 2.00 2.89 5.78
 658175 3 Stile - Square - 18mm x 5" x 108" 1.00 24.25 24.25

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 4 MISCELLANEOUS REPAIR 0.00 160.00 0.00
 Z990 4 MISCELLANEOUS REPAIR 0.20 160.00 32.00
 Z990 3 MISCELLANEOUS REPAIR 3.00 160.00 480.00
 Z990 3 MISCELLANEOUS REPAIR 0.50 160.00 80.00
 Z990 3 MISCELLANEOUS REPAIR 0.50 160.00 80.00
 Z990 1 MISCELLANEOUS REPAIR 0.10 160.00 16.00
 Z990 2 MISCELLANEOUS REPAIR 0.80 160.00 128.00
 Z990 5 MISCELLANEOUS REPAIR 0.10 160.00 16.00

 Excode Job# Description EXTRAS Qty Price Total

 FRT 3 FREIGHT- JOBS 3&4 1.00 105.65 105.65

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*****
Excode   Job#  Description      EXTRAS      Qty      Price      Total
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Parts Total:      30.03
Labour Total:     832.00
Sublet Total:       0.00
Extras Total:     105.65
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>>>> Claim Total:      967.68
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Customer Signature: _____

Date: _____