



600 E. Baseline Rd.  
Evansville, IN 47725

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W/O: 72669  
Promised Date:  
24 JAN 24

## CUSTOMER WORK ORDER

WO #: 72669 (Appointment Date: 09 JAN 2024 - Time: 08:30am)

Customer: 54173 - INGRAM, TIM -

Tag:

Author: BH

Location: 0123 CHECK STATUS WITH  
DH

Stock #:

Stock Desc: 2022 5W ALLIANCE VALOR  
41V15

Chassis #:

Serial #: 7M5FV4437NA006706

Mileage:

Licence:

Invoice #: 400263

Date In: 09 JAN 24

Promised: 31 JAN 24

Date Sched:

Completed: 23 JAN 24

Warr. Date:

### Job #1 - Warranty

COMPLAINT: FRIDGE IS NOT WORKING

CAUSE: ref not getting cold

CORRECTION: took off brackets and had help getting ref out of cabinet, it was heavy, got performance sheet from ben, went down list on sheet to check everything and amps are low, needs new ref, waiting for ben to get pre auth to put back together and got pictures, got new ref, unboxed ref, removed brackets in camper on ref, took out all shelves and bottom door, took off 3 cabinet door handles to get room to lift ref, moved ref out and unplugged wires, got help and lifted ref out and took it out the back door, took everything out of new ref and lifted it up and set it in camper, hooked up wires and slide back in position, put brackets back in place to hold ref, put all shelves in and bottom door and shelves, installed 3 cabinet handles back in place, put there stuff back in ref, will let it run for rest of day to make sure everything is good, checked after lunch and it is good, took out front.

### Labor

| Code | Description                 | Mechanic | Total  |
|------|-----------------------------|----------|--------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | 0.00   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | 160.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | 160.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | 0.00   |

### Parts

| Part # | Description                          | Qty  | Price    | Total    |
|--------|--------------------------------------|------|----------|----------|
| 14741  | EVERCHILL REFER<br>#BDC-455WTE-B-04H | 1.00 | 1,265.99 | 1,265.99 |

### Other Services

| Code | Description           | Qty  | Price  | Total  |
|------|-----------------------|------|--------|--------|
| SS   | SHOP SUPPLIES         | 1.00 | 12.60  | 12.60  |
| FRT  | FREIGHT -JOBS 1 AND 3 | 1.00 | 346.37 | 346.37 |

Subtotal for Job #1: 1,944.96

### Job #2 - External

COMPLAINT: REAR TOILET IS LEAKING BETWEEN THE VALVE ANT THE TOILET

CAUSE: water leak at back toilet

CORRECTION: hooked up city water and tested toilet and could not find a leak, brought customer back to confirm, he will keep a eye on it.

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | N/C   |



Customer #: 54173  
INGRAM, TIM

Subtotal for Job #2: 0.00

**Job #3 - Warranty**

COMPLAINT: THE MAXX AIR FAN IN THE KITCHEN LEAKING

CAUSE: maxx cover

CORRECTION: got on top and took pictures, and filled out sheet to order new lid. lifted lid from inside and got on roof, took out 2 screws and rod, installed new lid and put in rod and screws and arms, tested up and down, all good.

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | 40.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | 0.00  |

**Parts**

| Part # | Description       | Qty  | Price | Total |
|--------|-------------------|------|-------|-------|
| 14011  | MAXX AIR VENT LID | 1.00 | 75.99 | 75.99 |

Subtotal for Job #3: 115.99

**Job #4 - External**

THEY LIVE IN THE UNIT AND WILL BE WAITING THEY UNDER STAND THAT WE MIGHT NOT BE ABLE TO FIX THAT DAY ANS THEY WILL HAVE TO BRING IT BACK

Subtotal for Job #4: 0.00

**Job #5 - External**

COMPLAINT: THE ISLAND IS LOOSE

CAUSE: island loose

CORRECTION: took out drawers to check screws in island to floor and they are all tight, little movement is normal, since it is top heavy, when i move it back and forth a little the bottom is not moving from the floor.

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | N/C   |

Subtotal for Job #5: 0.00

|                          |                 |
|--------------------------|-----------------|
| Parts Total:             | 1,341.98        |
| Labour Total:            | 360.00          |
| Sublet Total:            | 0.00            |
| Extras Total:            | 358.97          |
| <b>WORK ORDER TOTAL:</b> | <b>2,060.95</b> |

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 23 Jan 2024

W/O: 72669  
Promised Date: 31 JAN 24



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