



CUSTOMER WORK ORDER

WO #: 72666 (Appointment Date: 08 JAN 2024 - Time: 09:00am)

Customer: 47583 - MATHIS, AMANDA -
812-319-5088

Tag: PH - PARTS ORDERED PER BEN.

Author: PH

Location: 0126 CHECK STATUS WITH
BB

Stock #: 10966

Stock Desc: 2023 TT KEYSTONE

COUGAR HALF-TON 25RDS

Chassis #: 4YDTCGM26PL500534

Serial #: 4YDTCGM26PL500534

Mileage: 0

Licence:

Invoice #: 400312

Date In: 08 JAN 24

Promised: 31 JAN 24

Date Sched:

Completed: 25 JAN 24

Warr. Date: 07 JUL 23

Job #1 - Warranty

COMPLAINT: THE BLACK TANK FLUSH WILL NOT TAKE WATER IN

CAUSE: .the check valve was plumbed backwards.

CORRECTION: Plumbed correctly had to run air through lines to find which one was from the inlet.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	80.00

Subtotal for Job #1: 80.00

Job #2 - Internal

COMPLAINT: THE IN COMMAND SCREEN SOMETIMES GOES BLANK AND THEN REBOOTS

CAUSE: Unit shut off several times on me.

CORRECTION: Installed update on system.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	N/C

Subtotal for Job #2: 0.00

Job #4 - Internal

COMPLAINT: WE REPLACED WATER HEATER WITH A TANKLESS UNIT. THERE IS AN ELECTRICAL OUTLET UNDER THE TRAILER THAT PROVIDED POWER TO THE WATER HEATER. WE SHUT THE BREAKER OFF AND NOW SOME OF THE BREAKERS IN THE LIVING AREA DO NOT WORK. CAN HE TURN THAT BREAKER BACK ON.

CAUSE: Breakers was in wrong location and label is crooked .

CORRECTION: Swapped breakers around in correct location.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	N/C

Subtotal for Job #4: 0.00

Job #5 - Internal

COMPLAINT: ONE OF THE FRONT STAB JACK FEET DOES NOT ROTATE PROPERLY AND IT GETS STUCK AND STAYS PERPENDICULAR WITH THE GROUND INSTEAD OF PARRALEL.





CAUSE: BOTH FEET WAS TOO TIGHT .

CORRECTION: I LOOSEMED BOTH FEET AND RAN JACKS UP AND DOWN AND LUBRICATED THE FEET.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	N/C
Subtotal for Job #5:			0.00

Job #6 - Warranty

COMPLAINT: THERE IS A SEAL ON THE OFF DOOR SIDE FRONT NEAR THE GUTTER THAT SEEMS TO BE TOO SHORT. CUSTOMER WILL SHOW DETAILS AT DROP OFF.

CAUSE: SCREW COVER HAS GOT SMALLER

CORRECTION: INSTALLED NEW SCREW COVER ON GUTTER RAIL.

Labor				
Code	Description		Mechanic	Total
Z990	MISCELLANEOUS REPAIR		BRM	32.00
Z990	MISCELLANEOUS REPAIR		BRM	0.00
Parts				
Part #	Description	Qty	Price	Total
E369	E369 BLACK HD 1" x 25' INSERT TRIM	1.00	8.53	8.53
Subtotal for Job #6:				40.53

Job #7 - Warranty

COMPLAINT: TRIM ON BATHROOM DOOR TOP CORNERS IS NOT CUT SQUARE ON INSIDE AND OUTSIDE OF DOOR

CAUSE: Plastic c channel Trim molding is damaged and needs replaced.

Labor				
Code	Description		Mechanic	Total
Z990	MISCELLANEOUS REPAIR		BB	64.00
Z990	MISCELLANEOUS REPAIR		BRM	0.00
Parts				
Part #	Description	Qty	Price	Total
663531	Trim - Fascia - Leg - 5/8" x 6" x 96	1.00	20.95	20.95
682805	Trim - Fascia - Insert - 5" x 84" -	1.00	20.93	20.93
663549	Trim - U-Channel - 2 7/8" x 8' - 604	3.00	4.92	14.76
Subtotal for Job #7:				120.64

Job #8 - Warranty

COMPLAINT: CABINET TO THE RIGHT OF THE FRIDGE LAMINATE IS PEELING OFF ON THE INSIDE.

CAUSE: The facia for the slide room needs to be replaced. Because it's been wet and l's coming apart. The frame around the refrigerator cabinet. The bottom is swollen and the covering is coming off the wood

Labor				
Code	Description	Mechanic	Total	
Z990	MISCELLANEOUS REPAIR	BB	N/C	
Z990	MISCELLANEOUS REPAIR	BRM	N/C	
Z990	MISCELLANEOUS REPAIR	BB	0.00	
Z990	MISCELLANEOUS REPAIR	BB	N/C	
Parts				
Part #	Description	Qty	Price	Total
658165	Stile - Radius - 18mm x 2" x 108" -	2.00	12.55	25.10
658174	Stile - Square - 18mm x 4" x 96" - C	4.00	15.88	63.52





Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT - 8	1.00	117.65	117.65

Subtotal for Job #8: 206.27

Job #9 - Warranty

LAMINATE IS PEELING OFF ON CABINETRY AROUND THE TV

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	0.00
Z990	MISCELLANEOUS REPAIR	BRM	64.00

Subtotal for Job #9: 64.00

Job #10 - Warranty

COMPLAINT: REAR AWNING ARM WILL NOT STAY AFTER HE PULLS IT DOWN TO PITCH IT, IT RAISES BACK UP

CORRECTION: TIGHTENED DOWN THE BOLT ON THE PULL DOWN FOR THE AWNING ARM.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	32.00

Subtotal for Job #10: 32.00

Job #11 - External

COMPLAINT: SWITCH OUT KEYED LOCKS ON WATER AND CABLE DOOR TO THUMB LOCKS

CORRECTION: INSTALLED THUMB LOCK ON THE WATER DOOR.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Parts

Part #	Description	Qty	Price	Total
L445	L445 5/8" NON-LOCKING THUMB LOCK	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #11: 0.00

Job #12 - Warranty

COMPLAINT: SCREWS ARE STRIPPED ON BREAKER PANEL

CAUSE: Screws pulled out of wood

CORRECTION: Installed longer screws

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	32.00

Subtotal for Job #12: 32.00



W/O: 72666
Promised Date: 31 JAN 24

Parts Total:	153.79
Labour Total:	304.00
Sublet Total:	0.00
Extras Total:	117.65
WORK ORDER TOTAL:	575.44

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 25 Jan 2024

Customer Signature : _____



Customer #: 47583
MATHIS, AMANDA

