

e-Authorization

1/25/20
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Authorization number PA03596448 Reference no: 72666 Status: Approved Approved by papca Approved date 1/10/2024

Trucking Name Address VIN Retail sold on

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDTGCM26PL500534	7/7/2023				
Item	Root Description of operation	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6109414A Holding Tank Flush	0.00	0.60	0.30		1	0.20	Complaint:THE BLACK TANK FLUSH WILL NOT TAKE WATER IN Cause:the check valve was plumbed backwards. Correction:Plumbed correctly had to run air through lines to find which one was from the inlet. KRV – Labor time adjusted allowing for proper repair procedure to be performed.
2	2201506B Awning & Gutter F	0.00	0.60	0.20		1	0.20	Complaint:THERE IS A SEAL ON THE OFF DOOR SIDE FRONT NEAR THE GUTTER THAT SEEMS TO BE TOO SHORT. CUSTOMER WILL SHOW DETAILS AT DROP OFF. Cause:SCREW COVER HAS GOT SMALLER Correction:INSTALLED NEW SCREW COVER ON GUTTER RAIL. KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual. Complaint:TRIM ON BATHROOM DOOR TOP CORNERS IS NOT CUT SQUARE ON INSIDE AND OUTSIDE OF DOOR Cause:Plastic c channel Trim molding is damaged and needs replaced. Correction:REPLACE THE MOLDING KRV – Labor time adjusted allowing for proper repair procedure to be performed.
3	3200114A Door - Interior Hin	0.00	1.00	0.40		1	0.20	Complaint:THE FACIA FOR THE SLIDE ROOM NEEDS TO BE REPLACED. Cause:The facia for the slide room needs to be replaced. Because it's been wet and it's coming apart. The frame around the refrigerator cabinet. The bottom is swollen and the covering is coming off the wood Correction:NEED TO REPLACE THE WOOD KRV – Labor time adjusted allowing for proper repair procedure to be performed.
4	3100806A Cabinet Door - Re	0.00	0.50	0.50		1	0.20	Complaint:CABINET TO THE RIGHT OF THE FRIDGE LAMINATE IS PEELING OFF ON THE INSIDE. Cause:The facia for the slide room needs to be replaced. Because it's been wet and it's coming apart. The frame around the refrigerator cabinet. The bottom is swollen and the covering is coming off the wood Correction:NEED TO REPLACE THE WOOD KRV – Labor time adjusted allowing for proper repair procedure to be performed.
5	3100825A Cabinet Door - Re	0.00	0.40	0.40		1	0.20	Complaint:LAMINATE IS PEELING OFF ON CABINETRY AROUND THE TV

For paper claims only use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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6 4202516B	Awning - Main - H	0.00	0.30	0.20		1	0.20	Cause: The fascia for the slide room needs to be replaced. Because it's been wet and it's coming apart. The frame around the refrigerator cabinet. The bottom is swollen and the covering is coming off the wood Correction: NEED TO REPLACE THE WOOD KRV - Labor time adjusted allowing for proper repair procedure to be performed.
7 5103814A	Power Center - C	0.00	0.20	0.20		1	0.30	Complaint: SCREWS ARE STRIPPED ON BREAKER PANEL Cause: Screws pulled out of wood Correction: Installed longer screws KRV - REPAIR ONLY approved.
8 3201816A	Decorative Wood	0.00	0.20			1	0.10	Complaint: SCREWS ARE STRIPPED ON BREAKER PANEL Cause: Screws pulled out of wood Correction: Installed longer screws KRV - duplicate of line 7
3-Authorization number PA03596448				2.20				

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