



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 72659



Customer #: 1000
BASDEN'S AMERICAN RV,



CUSTOMER WORK ORDER

WO #: 72659

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0115 CHECK PREAUTH

Stock #: 11270
Stock Desc: 2024 TT KEYSTONE
SPRINGDALE 200RLC
Chassis #: 4YDTSGJ29R7100132
Serial #: 4YDTSGJ29R7100132
Mileage: 0
Licence:

Invoice #:
Date In: 08 JAN 24
Promised:
Date Sched:
Completed: 15 JAN 24
Warr. Date:

Job #1 - Warranty

COMPLAINT: BATHROOM ROOD SLIDING DOOR IS OFF THE HINDGES

CAUSE: Hinge latch wasn't holding and door handle catching the door frame.

CORRECTION: Inspected the bathroom door hinge, found the latch that holds the door to the rollers was off. Removed the fabric trim above the sliding bathroom door, found the latch wasn't tight enough to keep itself closed. Added more twist to latch, now it has a tighter fit. After fixing the latch noticed the bathroom door handle was catching the plastic door frame when trying to close the door. Found the the wall has a bow to it and prevents the door from closing. Removed the screws from the slide track then moved the track away from the wall so door handle would clear. Checked the door for clearance, now handle doesn't catch when closing the bathroom door.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	96.00
Subtotal for Job #1:			96.00

Job #2 - Warranty

COMPLAINT: DENT IN THE FRIDGE DOOR

CAUSE: 2 dents on the corner of fridge door at the hinge side

CORRECTION: Found 2 dents at the corner of fridge door on the hinge side. Put blue tape on the areas to show the dents. Took pictures of the fridge.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Subtotal for Job #2:			0.00

Job #3 - Warranty

COMPLAINT: UNDER THE KITCHEN SINK THE CABINET DOORS RUB

CAUSE: Cabinet doors under the sink was rubbing

CORRECTION: Inspected the cabinet doors as they were rubbing when opening and closing. When opening one or the other door was causing the opposite door to open. Got some cardboard and placed between the doors then pushed them closed. This moved the hinges very little. Now the doors don't rub when opening or closing.



Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	16.00
Subtotal for Job #3:			16.00

Job #4 - Warranty

COMPLAINT: COUCH TO CLOSE TO THE WALL AND WONT FOLD

CAUSE: Sofa doesn't have enough room to fold flat.

CORRECTION: Inspected the sofa and found that it doesn't have enough room behind it to fold flat. Removed the screws holding sofa to wall. There is about a 3inch difference that the sofa needs to lay flat. Cut pieces of wood and placed behind the sofa. Screwed those pieces of wood to the wall then screwed the sofa to the wood. Checked the sofa for clearance to fold flat.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	48.00
Subtotal for Job #4:			48.00

Job #5 - Warranty

COMPLAINT: MARKS ON THE BACK OF THE COUCH

CAUSE: Rub markings on back of sofa from hitting the wall

CORRECTION: Inspected the back of the sofa for damage, found rub marks were sofa was hitting the wall. Put in po for new sofa.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	32.00
Subtotal for Job #5:			32.00

Parts Total:	0.00
Labour Total:	192.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	192.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 15 Jan 2024

Customer #: 1000
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