



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 72658
Promised Date:
24 JAN 24



Customer #: 1000
BASDEN'S AMERICAN RV,



CUSTOMER WORK ORDER

WO #: 72658

Customer: 1000 - BASDEN'S AMERICAN
RV -

Tag: BH - PARTS ORDERED 1-17-24

Author: BH

Location: 0202 BH TO CLOSE

Stock #: 11295

Stock Desc: 2024 TT COACHMEN APEX
264RKS

Chassis #: 5ZT2CXR4RS046850

Serial #: 5ZT2CXR4RS046850

Mileage: 0

Licence:

Invoice #:

Date In: 08 JAN 24

Promised: 31 JAN 24

Date Sched:

Completed: 31 JAN 24

Warr. Date:

Job #1 - Warranty

COMPLAINT: BACK OF SLIDE SKI IS TORN

CAUSE: BACK OF SLIDE SKI IS TORN

CORRECTION: Took pictures of slide out rear slide ski. Ski has a notch in it and needs replaced. Removed bottom trim and tried to get slide ski off. Parts of slideout will need to be removed to replace ski. Remount bottom trim. Turned in parts request. Moved unit back on lot. 1/16/2024: Moved unit back in shop to get a measurement of slideout ski. Ski is 2" x 2" x 43" long. Moved unit back to lot. 1/30/2024: Moved unit back into shop. Removed slide ski mounting screws. Jacked end of slide up so that ski can be pulled out. Cut new slide ski to length using old ski as a pattern. Test fit new ski several times to get it to fit. Applied double face tape to ski to seal to bottom of slide. Put new ski in place and secured with trim and screws. Sealed top edge of trim with clear silicone.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	80.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	160.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	80.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	80.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	80.00

Parts

Part #	Description	Qty	Price	Total
F100232500	RUNNER, FLOOR FLANGE 2x2x43 BLACK	5.00	10.91	54.55

Other Services

Code	Description	Qty	Price	Total
FRT	UPS FREIGHT JOBS 1,3	1.00	145.73	145.73

Subtotal for Job #1: 680.28

Job #2 - Warranty

COMPLAINT: SCRATCH ON TOP RIGHT SIDE OF BUMPER

CAUSE: SCRATCH ON TOP RIGHT SIDE OF BUMPER

CORRECTION: Took picture. Turned in parts request for a new bumper. 1/31/2024: removed bumper and installed new and painted welds

Labor

Code	Description	Mechanic	Total
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Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	160.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00

Parts

Part #	Description	Qty	Price	Total
C01215155	BUMPER, TUBE 4 X 4 X 92	1.00	269.18	269.18

Other Services

Code	Description	Qty	Price	Total
FRT	UPS FREIGHT-BUMPER	1.00	145.73	145.73

Subtotal for Job #2: 574.91

Job #3 - Warranty

COMPLAINT: BEDROOM DOOR RUBS WHEN CLOSING

CAUSE: BEDROOM DOOR RUBS WHEN CLOSING

CORRECTION: Checked door closing. Top hinge is not mounted the same as other 2 hinges. Removed top hinge from door and remounted to match other hinges. Door now closes without hitting door frame.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00

Parts

Part #	Description	Qty	Price	Total
F100390374	DOOR 1-3/8"x21"x73" W/CTR LCKS/PLGR	1.00	55.23	55.23

Subtotal for Job #3: 55.23

Job #4 - Warranty

COMPLAINT: SCRATCH AT THE TOP OF BEDROOM DOOR

CAUSE: SCRATCH AT THE TOP OF BEDROOM DOOR

CORRECTION: Took picture and turned in parts request for new door. 1/26/2024: Received new bedroom door. Moved unit into shop from sales lot. Removed damaged door. Transferred hardware from old door to new door. Installed new door at bedroom doorway.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	19.20
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	60.80

Subtotal for Job #4: 80.00

Parts Total: 378.96
 Labour Total: 720.00
 Sublet Total: 0.00
 Extras Total: 291.46
WORK ORDER TOTAL: 1,390.42

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

