



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 72655
Promised Date:
24 JAN 24



Customer #: 1000
BASDEN'S AMERICAN RV,



CUSTOMER WORK ORDER

WO #: 72655

Customer: 1000 - BASDEN'S AMERICAN
RV -

Tag: BH - PARTS ORDERED 1-11-24

Author: BH

Location: 0202 BH WAITING TO HEAR
FROM CHRIS AT IDS

Stock #: 11289

Stock Desc: 2024 TT COACHMEN APEX
NANO 221RLS

Chassis #: 5ZT2CXLB3RL016368

Serial #: 5ZT2CXLB3RL016368

Mileage: 0

Licence:

Invoice #:

Date In: 08 JAN 24

Promised: 31 JAN 24

Date Sched:

Completed: 31 JAN 24

Warr. Date:

Job #1 - Warranty

COMPLAINT: SLIDEROOM FLOOR HAS CUTS AND GROVES

CAUSE: The bottom of the slideroom floor has big scratches

CORRECTION: Extended the slideroom and inspected the bottom side of the slideroom. Found big scratches and groves in the wood. Took pictures then put in po for new slideroom floor.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	800.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
F100165143	OSB 31/32 X 42X76-1/2 NOTCH SE PERFORMAX	1.00	110.32	110.32

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT AND CRATE FOR PART#F100165143	1.00	295.31	295.31

Subtotal for Job #1: 1,205.63

Job #2 - Internal

COMPLAINT: OUTSIDE OF SLIDEROOM HAS MARKS AND SCRAPS

CAUSE: The exterior wall has marks

CORRECTION: Inspected the exterior wall of slideroom. Put blue tape showing were the marks are on the fiberglass wall.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: MARKS ON THE KITCHEN COUNTER TOPS





CAUSE: Unsure the cause of the lines on the kitchen counter top.

CORRECTION: Lines/marks on the kitchen counter top. Lines are thin as a hair but they will not come off. Put blue tape showing were the lines run. Each line or mark very in length. Put in po for new kitchen counter top.

Parts

Part #	Description	Qty	Price	Total
F100413991	C-TOP, KIT BASE AP213/221 GALENA IRO	1.00	243.08	243.08
500627	CLEAR SIKASIL PLUS	1.00	16.59	16.59

Other Services

Code	Description	Qty	Price	Total
FRT	UPS FREIGHT-COUNTERTOP	1.00	136.15	136.15

Subtotal for Job #3: 395.82

Job #4 - Internal

COMPLAINT: LABOR FOR FIXING THE COUNTER TOP

CAUSE: Kitchen counter has markings

CORRECTION: Received the new counter top then verified that it was the same. Removed screws and staples from the counter top. Disconnected the gas from the stove and the plumbing from the sink. Pulled up the counter top then set on saw horse for measurements and sink removal. Pulled the staples holding in the sink. Cleaned up the silicone from the sink and cabinet. Applied new silicone to the sink the stapled to the new counter top. Removed the wood from damaged counter top and transferred to the new counter top. Set new counter top on the cabinets the screwed counter top in place followed by some staples. Trimmed counter top with silicone. Hooked up the lp line to the stove and plumbing to the sink. Checked for leaks.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #4: 0.00

Parts Total: 369.99
 Labour Total: 800.00
 Sublet Total: 0.00
 Extras Total: 431.46
WORK ORDER TOTAL: 1,601.45

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 01 Feb 2024

