

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1787224
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CXHC6RL016916
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	224 / 224
OWNER INFORMATION		ITEM #	AAPT187RB
		DEALER RO #	72654
		CLAIM START DATE	01/11/2024
		CLAIM END DATE	01/01/1900

Retail Date of Purchase	WARRANTY EXPIRATION DATE
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Claim Line Details

Labor				
Line# 1	Operation Code	Operational Description		
	20-49-01-11-000591	LED Light Strip - Front Cap - Exterior/Front, Fiberglass Cap, Cab Over/Replace/ Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-01-11 12:29:04 :: LED LIGHT ON THE FRONT CAP IS COMING OFF AND LEAKING Applied super glue to secure it to front cap. Sealed edge with silicone. Parked unit.			
	Additional Note : bhoffman@americanrvcenter.com, 2024-01-11 12:29:28 :: REPAIR NOT REPLACE			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$32.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$32.00
	Notes			

Labor

Line# 2

Operation Code	Operational Description		
20-66-24-00-000658	Entry Door - Exterior/Entry Doors/Repair/No Tread Code		
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2024-01-11 12:34:23 :: ENTRY DOOR NOT CLOSING AT BOTTOM OR LATCHING VERY GOOD Door is warped. Need new entry door assembly. REPLACE THE ENTRY DOOR AND DECALS			
Model#	Dlr Sub Hrs	2.10	Sub Labor Amt \$336.00
Serial#	Appr Hrs	0.50	Appr Labor Amt \$80.00
Notes			
sent to vendor for auth			
OK THANK YOU			
Please do not respond. Will update once we hear back from vendor			
per Lippert not a defective door. Shhet attached to email sent to Benji at dealership on how to remove bow in door. Resubmit using code to adjust door.			
vcb			
Case Number: 4626595			
VIN: RL016916			
Hello Gary Grigsby,			
Thank you for contacting Lippert Customer Care Center. Based on the pictures and other information received there does not appear to be a defect with the door. Rather, this is a camber concern.			
This manual is instructions for correcting the camber of the door which should resolve the concern.			
Please let us know if there is anything else we can assist with.			

Thank you,

Ashley K.
Lippert Customer Care Center Tech
P: 432.LIPPERT | f: 537.534.7161
E: customerservice@lci1.com

Submitted	Labor Amt	\$368.00
	Parts & Freight	\$0.00
	Total	\$368.00

Approved	Labor Amt	\$112.00
	Parts & Freight	\$0.00
	Total	\$112.00

DEALER	DATE
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SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
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SIGNATURE

All repairs described have been inspected and are satisfactory.