



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 72638
Promised Date:
24 JAN 24

CUSTOMER WORK ORDER

WO #: 72638

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: PH
Location: 0108 BH TO CLOSE

Stock #: 11311
Stock Desc: 2024 TT COACHMEN
CATALINA 263BHSCLE
Chassis #: 5ZT2CARBXR030510
Serial #: 5ZT2CARBXR030510
Mileage: 0
Licence:

Invoice #:
Date In: 04 JAN 24
Promised: 31 JAN 24
Date Sched:
Completed: 09 JAN 24
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER
24 CATALINA 030510
STOCK# 11311

CAUSE: PDINTT. PDI NEW TRAVEL TRAILER STOCK # 11311

CORRECTION: Moved unit into shop from sales lot. Filled LP tanks. Installed new battery box. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 65 psi. Checked roof and awning. Checked power cord. Checked both entrance doors. Checked all compartment doors and lubricated locks. Checked power cord. Checked all interior lights. Took pictures and recorded all serial numbers. Back access panel on furnace was bent and not attached to furnace housing. Straightened panel and reattached to furnace housing. Checked all windows and blinds. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Checked converter output. Added water to fresh water tank and flushed antifreeze from water pump. Checked all water lines and faucets for leaks. Opened by-pass on water heater and filled. Purged all air from water system. Connected to city water and filled all holding tanks to check monitor panel. Performed LP drop test and set LP pressure at 10 in.wc. Operated all appliances, including both refrigerators, water heater on LP and electric, both inside and outside ranges. Checked TV Antenna at all locations. No signal at any location. Checked Radio and Fireplace. Applied all company decals. Retracted all electric jacks. Moved unit back to sales lot.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____



Customer #: 1000
BASDEN'S AMERICAN RV,



CAUSE: WINTER WINTERIZE UNIT ANDDRAIN HOLDING TANKS ***INCLUDES 2 GALLONS OF ANTIFREEZE ***

CORRECTION: By-passed water heater and blew out water lines and faucets. Added antifreeze to all faucets and water lines, including outside shower and outside spray port. Poured antifreeze in all draintraps. Drained allholding tanks, including water heater.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Warranty

COMPLAINT: THE BEDROOM DOOR WILL NOT LATCH CLOSED

CAUSE: BEDROOM DOOR WILL NOT LATCH CLOSED

CORRECTION: Factory mounting of latch plate is too low. Removed latch plate from door frame. Cleared out material behind latch plate. Remounted latch plate higher on door frame. Door now latches closed.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	32.00

Subtotal for Job #1: 32.00

Job #2 - Warranty

COMPLAINT: THE ARE NO TV CHANNELS AT ANY LOCATION

CAUSE: There are no TV channels at any location

CORRECTION: Ran antenna scan. No channels found at any location. Removed TV booster from wall checked all cable locations. BedroomTV coax was in correct location on booster. Antenna and outside TV were switched. Put cables on correct locations on booster. Ran antenna scan again. Removed TV Antenna from it's base on roof. Removed coax cablefrom antenna. Found that center coax had insulation covering it. Cut off cable connector and installed new coax connector. Ran channel scan again. This time channels were found. Remounted antenna to base mount. Remounted booster to wall.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	32.00

Subtotal for Job #2: 32.00

Parts Total: 0.00
 Labour Total: 64.00
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 64.00

W/O: 72638
 Promised Date: 31 JAN 24



Customer #: 1000
 BASDEN'S AMERICAN RV,



Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 09 Jan 2024

W/O: 72638
Promised Date: 31 JAN 24



Customer #: 1000
BASDEN'S AMERICAN RV,

