

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1781707
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAYB3RX030592
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT333FKTSLE
		DEALER RO #	72628
		CLAIM START DATE	01/05/2024
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code	20-66-02-00-000664	Operational Description
Complaint, Cause, Correction	Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code	
Original Note : bhoffman@americanrvcenter.com, 2024-01-05 10:17:51 :: ENTRY DOOR NEEDS ADJUSTED Main entry door is difficult to close, the secondary entry door has no problems Checked both entry doors and the front entry door takes a lot of effort to close. Used some blocks of wood to space out the door and pushed on the center. Now the front entry door shuts the same as the other door.		
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.30	\$48.00
Serial#	Appr Hrs	Appr Labor Amt
	0.30	\$48.00
Notes		
(Feedback) In order to review this repair, Forest River will need a copy of the Dealer Acceptance Form, as it has not been uploaded to the VIN from Dealer Connect. Please go to the VIN on Dealer Connect and upload the DAF using the Attach Dealer Acceptance Form button. Once it's been uploaded, add a comment to the repair line and acknowledge the line so we can complete the review process.		
DONE		

Labor

Line# 2

Operation Code	30-101-24-00-001074	Operational Description
Complaint, Cause, Correction	Interior Door Jamb, U-Channel, Casing, Frame - Interior/Interior Doors/Repair/No Tread Code	
Original Note : bhoffman@americanrvcenter.com, 2024-01-05 10:23:11 :: PANTRY DOOR WONT LATCH Plastic door trim was out of alignment Took pictures of the pantry door not closing proper. Had to lean body weight in to door to get it to close. Removed the pantry door and plastic door trim. Inspected for a problem, found the outside kitchen wall was stopping the hinge side. The latch side was not set in place right. Went to the outside kitchen, unscrewed the fridge and griddle. Then unscrewed the wall to allow the plastic trim to fit on the hinge side. Had to trim the plastic door trim to fit on the latch side. On the latch side had to drive wedges in place to push the door frame outward. Screwed the outside kitchen wall back together. Screwed down the fridge and griddle. Put the plastic trim on door frame followed with the pantry door. Now pantry door shut with ease.		
Model#	Dlr Sub Hrs	Sub Labor Amt
	2.00	\$320.00
Serial#	Appr Hrs	Appr Labor Amt
	1.00	\$160.00
Notes		
EXCESSIVE AMOUNT REQUESTED CHANGED TO SIMILAR REPAIR TIME		

Labor

Line# 3

Operation Code	20-43-01-00-000589	Operational Description
Complaint, Cause, Correction	Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Replace/No Tread Code	
Original Note : bhoffman@americanrvcenter.com, 2024-01-05 10:25:27 :: FRONT DECAL IS TORN SCRAP		

DECALS OFF INSTALL DECAL

Model#	Dir Sub Hrs	1.50	Sub Labor Amt	\$240.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$64.00

Notes

EXCESSIVE AMOUNT REQUESTED
CHANGED TO SIMILAR REPAIR TIME
TO R/R DECAL

Submitted	Labor Amt	\$608.00	Approved	Labor Amt	\$272.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$608.00		Total	\$272.00

DEALER _____ **DATE** _____
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE

All repairs described have been inspected and are satisfactory.