

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1783706
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKEC1PY028575
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	095 / 095A
OWNER INFORMATION		ITEM #	CKTR16TS-95
APRIL & DOUGLAS S LYONS		DEALER RO #	72627
403 S MAIN ST		CLAIM START DATE	01/08/2024
Owensville, IN 47665		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	01/05/2024	WARRANTY EXPIRATION DATE	01/05/2025

Claim Line Details

Labor			
Line# 1	Operation Code	Operational Description	
	70-170-01-00-002034	Suburban Furnace - Appliances/Furnace (Suburban)/Replace/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2024-01-08 14:39:43 :: FURANCE FAN MAKING NOISE		
	furnance NT-16SEQ when turning on furnance and fan blowing, it was good but when burner turned on		
	something was rattling, pulled cover off and tried to see if i could see something, but i couldnt, shut of lp and		
	undid line and wires, pulled furnance out and bench tested, it stated to do it again, looked all around and it		
	seemed to come from within the burner, took out burner and found rivets holding burner tube were loose,		
	smashed rivets to make them tight, installed burner tube and tested, no more rattle, put furnance back in place		
	and hooked up lp line and wires,then installed outside tube and sealed,tested again and it is good. Additional		
	Note : bhoffman@americanrvcenter.com, 2024-01-08 14:41:13 :: WE ARE NOT REPLACING JUST FIXING		
Model#	NT-16SEQ	Dlr Sub Hrs	2.00
		Sub Labor Amt	\$320.00
Serial#	N	Appr Hrs	1.00
		Appr Labor Amt	\$160.00
	Notes		
	repaired not replace		

Submitted	Labor Amt	\$320.00	Approved	Labor Amt	\$160.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$320.00		Total	\$160.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	