



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 72613



Customer #: 1000
BASDEN'S AMERICAN RV,



CUSTOMER WORK ORDER

WO #: 72613

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0115 CHECK PARTS

Stock #: 11310
Stock Desc: 2024 5W KEYSTONE
COUGAR SPORT 2100RK
Chassis #: 4YDFCGJ2XRV503834
Serial #: 4YDFCGJ2XRV503834
Mileage: 0
Licence:

Invoice #:
Date In: 29 DEC 23
Promised:
Date Sched:
Completed: 08 JAN 24
Warr. Date:

Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CAUSE: Pdi unit

CORRECTION: Brought camper into Service Bay. Plugged up shore power. Checked tire psi at 80 as noted, torque on the lug nut at 110 ft lbs, running lights, brakes, breakaway switch, leveling system. Filled 2-30 lb lp tanks. Filled fresh tank 1/3 full. Turned the lp then fired the tankless water heater. Checked all faucets for hot water. Turned on the stove then furnace and let it run for 10 minutes. Ran the awning out and in folded with the awning lights. Checked lp detector, smoke alarm, water pump, ac, fridge, hood range, microwave, tv, antenna, 120v gfci outlets, 12v usb ports, emergency windows exits, cabinet doors and drawers. Checked converter output of 13.6 volts. Started the lp drop test at the stove and filled out the paperwork. Did notice the cabinet under the kitchen sink, the doors were rubbing followed by some loose screws. When checking all the lights did find a missing push button lens cover. Lens cover is missing at the dinette area. Put in po for push button lens cover. Checked the manual handles for front and rear jacks.

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	SAR	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	SAR	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	SAR	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	SAR	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	SAR	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	12.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterizing

CORRECTION: Drained black, grey, fresh tanks. Turned valves at water pump. Added 2 gallon of antifreeze thru kitchen faucet, bathroom faucet, toilet, shower, outside sprayport. Depressed city water connection.



Labor			
Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	SAR	N/C
Z990	WINTERIZE UNIT	SAR	N/C

Parts				
Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Warranty

COMPLAINT: DRAWER AND CABINET DOOR ARE HITTING EACH OTHER UNDER THE KITCHEN SINK

CAUSE: Cabinet door hinge loose

CORRECTION: Took pictures of cabinet. Unscrewed the cabinet door from cabinet then added a wood splinter and wood glue to help the screw to hold the cabinet door. Put the cabinet door back on and the screws held the hinge tighter to cabinet.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	32.00

Subtotal for Job #1: 32.00

Job #2 - Warranty

COMPLAINT: TRIM ON SLIDE ROOM COMING OFF

CAUSE: Trim on both sides of the slideroom was coming off

CORRECTION: Took pictures of the slideroom trim coming off. Got a Brad nailer to staple the trim pieces back on the slideroom. Stapled pieces then took pictures of the trim stapled down.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	16.00

Subtotal for Job #2: 16.00

Job #3 - Warranty

COMPLAINT: PUSH BUTTON LENS COVER IS MISSING

CAUSE: looked inside unit and found light above dinette did not have a cover and put new cover on light

CORRECTION: .

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JG	16.00

Parts				
Part #	Description	Qty	Price	Total
497182	Light - Ceiling - Mushroom - Round -	1.00	0.64	0.64

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS- LENS	1.00	18.13	18.13

Subtotal for Job #3: 34.77



Parts Total:	0.64
Labour Total:	64.00
Sublet Total:	0.00
Extras Total:	18.13
WORK ORDER TOTAL:	82.77

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 08 Jan 2024



Customer #: 1000
BASDENS AMERICAN RV,

