



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 72572
Promised Date:
20 DEC 23



Customer #: 41423
CURL, JEFFREY



CUSTOMER WORK ORDER

WO #: 72572 (Appointment Date: 19 DEC 2023 - Time: 09:30am)

Customer: 41423 - CURL, JEFFREY -
812-306-7594

Tag:

Author: BJW

Location: 1226 BH NEEDS TO CLOSE
WARRANTY

Stock #: 11187

Stock Desc: (11187) 2022 ALLIANCE RV
VALOR 40V13

Chassis #: 7M5FV4536NA005786

Serial #: 7M5FV4536NA005786

Mileage:

Licence:

Invoice #: 399578

Date In: 19 DEC 23

Promised: 30 DEC 23

Date Sched:

Completed: 21 DEC 23

Warr. Date: 18 JUN 22

Job #1 - Warranty

COMPLAINT: RECALL FROM ALLIANCE. CUSTOMER TO BRING IN DOCUMENTATION. CUSTOMER
WOULD LIKE TO WAIT IF POSSIBLE.
SAFETY RECALL# 23V701

CAUSE: Recall

CORRECTION: Removed port on top of the unit found that the blue Twist on connectors were hot and
melted took them off replaced with solder on. Connections and heat shrink taped up put back together and
resaled unroof.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	80.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 80.00

Job #2 - External

COMPLAINT: CUSTOMER HAS SLIDE SEALS IN THE TRAILER. DO NOT INSTALL SEALS, BUT ADVISE
WRITER OF HOW MUCH LABOR WOULD BE NEEDED TO INSTALL SEALS FOR CUSTOMER.

CAUSE: .

CORRECTION: Installed new seal on top of slide room. And sealed with silicone.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Subtotal for Job #2: 0.00

Job #3 - External

COMPLAINT: CUSTOMER ADVISES THAT THE BIG SLIDE IN THE LIVING AREA CAME IN CROOKED
YESTERDAY WHEN CUSTOMER WAS PREPPING TRAILER TO BRING IT HERE FOR APPOINTMENT

CAUSE: .

CORRECTION: Ran rooms. Both seem OK but I lubricated the rails on big slide and it stopped popping.

Labor

Code	Description	Mechanic	Total
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Printed On: 12/28/2023 11:52:12AM

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Z990 MISC LABOUR CODE (EXTERNAL)
Z990 MISC LABOUR CODE (EXTERNAL)

BRM N/C
BRM N/C

Subtotal for Job #3: 0.00

Job #4 - External

COMPLAINT: CUSTOMER ADVISES THAT WHEN THE SLIDE WITH THE TELEVISION COMES IN, IT DOES NOT COME IN STRAIGHT.

CAUSE: .

CORRECTION: Ran room was strait. Lubricated seals.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Subtotal for Job #4: 0.00

Parts Total: 0.00
Labour Total: 80.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 80.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 28 Dec 2023

W/O: 72572
Promised Date: 30 DEC 23



Customer #: 41423
CURL, JEFFREY

