



600 E. Baseline Rd.  
Evansville, IN 47725

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FAX 812.868.1012

W/O: 72495  
Promised Date:  
24 JAN 24



Customer #: 1000  
BASDEN'S AMERICAN RV,



## CUSTOMER WORK ORDER

WO #: 72495

Customer: 1000 - BASDEN'S AMERICAN  
RV -

Tag: PH - DOOR ORDERED. 1-5-24

Author: PH

Location: 0126 CHECK WORK

Stock #: 11301

Stock Desc: 2024 TT COACHMEN

FREEDOM EXPRESS 320BHDS

Chassis #: 5ZT2FEXB7RW028818

Serial #: 5ZT2FEXB7RW028818

Mileage: 0

Licence:

Invoice #:

Date In: 06 DEC 23

Promised: 31 JAN 24

Date Sched:

Completed: 24 JAN 24

Warr. Date:

### Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: Pdi unit

CORRECTION: Brought camper into Service Bay. Hooked up test box and battery. Plugged in shore power cord. Checked the running lights, jacks, and then jacked up the camper to check the breaks and breakaway. Inspected the safety chains. Put on dealer stickers. Checked the torque on the wheels at 110ftlbs and psi of 80. Opened up the sliderooms. Got a new battery box and then mounted it to the tongue. Opened the foldable table, griddle. Filled 2-20lb lp tanks. Filled fresh water tank to 1/3, then flushed out the factory antifreeze. Turn valves At the water pump and water heater. Turned on the water heater and water pump. Checked stove, outside griddle, water heater, furnace. Then, I did the lp drop test and paperwork. Went thru the appliances to check and remove the packaging materials. Turned on the AC and let it run for 30 mins. Turned on the TV, fireplace, microwave, and water heater. After 45 mins checked all faucets for hot water. Checked all emergency exits, lp detector, smoke alarm, gfci outlets, usb outlets, accent lighting, awning, awning lights, porch lights, Bluetooth radio. Checked cabinet doors, drawers, bedroom, bathroom doors. Did have problems with a few doors. Got a job line to fix the problems. Bunkhouse door has a huge scratch and needs replaced. Put in po for new bunkhouse door. Opened up the dining table, recliners, blinds, ladder to bunk house. Hooked up city water the let faucets run to fill the tanks to check tank levels. Checked both refrigerators for cooling. Took pictures of appliances for the paperwork.

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z991 | MISC LABOUR CODE (INTERNAL) | SAR      | N/C   |
| Z991 | MISC LABOUR CODE (INTERNAL) | SAR      | N/C   |
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| Z991 | MISC LABOUR CODE (INTERNAL) | SAR      | N/C   |

### Parts

| Part # | Description           | Qty  | Price | Total |
|--------|-----------------------|------|-------|-------|
| 13034  | 55362 STD BATTERY BOX | 1.00 | N/C   | N/C   |

### Other Services

| Code | Description     | Qty  | Price | Total |
|------|-----------------|------|-------|-------|
| SS   | SHOP SUPPLIES   | 1.00 | N/C   | N/C   |
| LPGI | LP - UNIT SALES | 8.00 | N/C   | N/C   |

Subtotal for Job #PDINTT: 0.00

### Job #1 - Warranty

COMPLAINT: BATHROOM DOOR HITS FRAME

CAUSE: Door is missing 3 screws

CORRECTION: Opened and closed the bathroom door and noticed that there are 3 screws missing from





the hinges. Checked the other doors and they have all there screws. Took pictures of missing screws. Put in po for some factory screws. Removed the stricker plate and plastic door trim. The paneling behind the plastic door trim was to long and would not let the plastic trim to set flat to the door frame. Trimmed the paneling then removed the screws from the plastic door trim. Stapled the plastic door trim back to door frame followed by the stricker plate. Opened and closed the bathroom door and now it has the clearance to close without dragging the plastic door trim.

| Labor                |                             |          |       |
|----------------------|-----------------------------|----------|-------|
| Code                 | Description                 | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | SAR      | 96.00 |
| Subtotal for Job #1: |                             |          | 96.00 |

### Job #2 - Warranty

COMPLAINT: CLOSET DOOR HITS FRAME

CAUSE: Door doesn't clear enough

CORRECTION: Took pictures of the closet door. Door is scratched above the latch from forcing the door to close. Opened the the closet door then removed the stricker plate and plastic door trim. Removed the wood from the wall and pulled the staples out to trim it down at the saw. After trimming the part stapled back to the wall. Checked the door jam for clearance. Gain an 1/8 inch after trim.

| Labor                |                             |          |       |
|----------------------|-----------------------------|----------|-------|
| Code                 | Description                 | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | SAR      | 56.00 |
| Subtotal for Job #2: |                             |          | 56.00 |

### Job #3 - Warranty

COMPLAINT: BEDROOM DOOR HAS LARGE SCRATCH ON IT

CAUSE: Bedroom door has a big scratch that needs a door replacement

CORRECTION: Put in po for need door. Took pictures of the scratch.

| Labor |                             |          |       |
|-------|-----------------------------|----------|-------|
| Code  | Description                 | Mechanic | Total |
| Z990  | MISC LABOUR CODE (EXTERNAL) | SAR      | 76.80 |
| Z990  | MISC LABOUR CODE (EXTERNAL) | SAR      | 3.20  |

| Parts      |                                      |      |       |       |
|------------|--------------------------------------|------|-------|-------|
| Part #     | Description                          | Qty  | Price | Total |
| F100387195 | DOOR, BATH 1-3/8 X 21 X 78 ROMAN MAP | 1.00 | 53.81 | 53.81 |

| Other Services       |                |      |        |        |
|----------------------|----------------|------|--------|--------|
| Code                 | Description    | Qty  | Price  | Total  |
| FRT                  | FREIGHT - DOOR | 1.00 | 156.13 | 156.13 |
| Subtotal for Job #3: |                |      |        | 289.94 |

### Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

\*\*\*INCLUDES 2 GALLONS OF ANTI-FREEZE\*\*\*

UNITS WITH WASHING MACHINE OR ICEMAKER WILL BE EXTRA

\*\*DE-WINTERIZATION IS NOT INCLUDED\*\*

NUMBER OF GALLONS USED \_\_\_\_\_

CAUSE: Winterizing

CORRECTION: Drained black, grey, fresh tanks. Drained water heater. Turned valves at water heater and



water pump. Added 3gallon of antifreeze thru kitchen faucet, bathroom faucet, toilet, shower,outside kitchen, outside shower. Depressed city water connection.

**Labor**

| Code | Description    | Mechanic | Total |
|------|----------------|----------|-------|
| Z990 | WINTERIZE UNIT | SAR      | N/C   |

**Parts**

| Part # | Description               | Qty  | Price | Total |
|--------|---------------------------|------|-------|-------|
| 24181  | -50 RV ANTI-FREEZE GALLON | 2.00 | N/C   | N/C   |

**Other Services**

| Code | Description   | Qty  | Price | Total |
|------|---------------|------|-------|-------|
| SS   | SHOP SUPPLIES | 1.00 | N/C   | N/C   |

**Subtotal for Job #WINTER: 0.00**

Parts Total: 53.81

Labour Total: 232.00

Sublet Total: 0.00

Extras Total: 156.13

**WORK ORDER TOTAL: 441.94**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 24 Jan 2024

W/O: 72495  
Promised Date: 31 JAN 24



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