

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1779134
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2FEXB7RW028818
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	320 / 320
OWNER INFORMATION		ITEM #	FET320BHDS-320
		DEALER RO #	72495
		CLAIM START DATE	01/03/2024
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	30-101-02-00-001076	Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-01-03 09:25:15 :: BATHROOM DOOR HITS FRAME Door is missing 3 screws Opened and closed the bathroom door and noticed that there are 3 screws missing from the hinges. Checked the other doors and they have all there screws. Took pictures of missing screws. Put in po for some factory screws. Removed the stricker plate and plastic door trim. The paneling behind the plastic door trim was to long and would not let the plastic trim to set flat to the door frame. Trimmed the paneling then removed the screws from the plastic door trim. Stapled the plastic door trim back to door frame followed by the stricker plate. Opened and closed the bathroom door and now it has the clearance to close without dragging the plastic door trim.			
	Model#	Dlr Sub Hrs	0.60	Sub Labor Amt \$96.00
	Serial#	Appr Hrs	0.60	Appr Labor Amt \$96.00
	Notes			
	make bath door opening bigger			

Labor

Line# 2	Operation Code	Operational Description		
	30-101-02-00-001076	Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-01-03 09:26:32 :: CLOSET DOOR HITS FRAME Door doesn't clear enough Took pictures of the closet door. Door is scratched above the latch from forcing the door to close. Opened the the closet door then removed the stricker plate and plastic door trim. Removed the wood from the wall and pulled the staples out to trim it down at the saw. After trimming the part stapled back to the wall. Checked the door jam for clearance. Gain an 1/8 inch after trim.			
	Model#	Dlr Sub Hrs	0.60	Sub Labor Amt \$96.00
	Serial#	Appr Hrs	0.35	Appr Labor Amt \$56.00
	Notes			
	R&R door jamb and cut thickness down on table saw and reinstall corrected time			

Labor

Line# 3	Operation Code	Operational Description		
	30-101-01-00-001076	Hinged Passage Door - Interior/Interior Doors/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-01-03 09:27:13 :: BEDROOM DOOR HAS LARGE SCRATCH ON IT Bedroom door has a big scratch that needs a door replacement Put in po for need door. Took pictures of the scratch.			
	Model#	Dlr Sub Hrs	0.60	Sub Labor Amt \$96.00
	Serial#	Appr Hrs	0.50	Appr Labor Amt \$80.00
	Notes			

DPU on 12-2-2023; no DAF uploaded to dealer connect; need copy of DAF
R&R hinged door = 0.50

Submitted

Labor Amt	\$288.00
Parts & Freight	\$0.00
Total	\$288.00

Approved

Labor Amt	\$232.00
Parts & Freight	\$0.00
Total	\$232.00

DEALER**DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER**DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.