

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1758852
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TPUH27PP100081
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	420 / 420
OWNER INFORMATION		ITEM #	PUT32BH2B
BENJAMIN KRON		DEALER RO #	72489
17425 OWENSVILLE RD		CLAIM START DATE	12/06/2023
Evansville, IN 47720		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	05/30/2023	WARRANTY EXPIRATION DATE	05/30/2024

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description	
	40-115-01-11-003043	WFCO 9000 Series Converter - complete - Electrical/Converter (WFCO)/Replace/ Electrical	

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-12-06 15:39:21 :: THE POWER COMING IN AND WILL NOT CHARGE THE BATTERY AND NO 12 VOLT battery not charging checked battery and it had 12.3,plugged in unit and it still showed 12.3,went to converter and took off cover and pulled charge section out a little bit to get to slow blow fuse, tested on one side and had 110 volts and the other side was zero, slow blow fuse is blown and it is sodered in need new charge section, filled out sheet to get approved.

Model#	WF-9560-AD-WAGO-GE	Dir Sub Hrs	1.50	Sub Labor Amt	\$240.00
Serial#	NANA	Appr Hrs	0.50	Appr Labor Amt	\$80.00

Notes

photos are required.
 disgnostics are required as well,
 please see below.
 1.when looking at the converter,what color is showing red,green,or yellow?
 2.please attach photos of the voltage readings.
 3.have you checked the in line fuse?
 4.have you checked the black cable on the right of the converter to see if it's loose and needs tightened up?
 1. green 3. yes 4. yes
 2. photos attached
 flat rate

Submitted	Labor Amt	\$240.00	Approved	Labor Amt	\$80.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$240.00		Total	\$80.00

DEALER _____ DATE _____
 SIGNATURE _____

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
 SIGNATURE _____

All repairs described have been inspected and are satisfactory.