



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 72486
Promised Date:
11 DEC 23

CUSTOMER WORK ORDER

WO #: 72486

Customer: 47174 - ORAN, DENISE E -
812-499-5568

Tag: BH - THE CORRECT COVER IS
HERE

Author: BH

Location: 0105 CHECK PREAUTH

Stock #: 11081

Stock Desc: 2023 TT COACHMEN
CATALINA 303RKDSLE

Chassis #: 5ZT2CAVB2PX028785

Serial #: 5ZT2CAVB2PX028785

Mileage:

Licence:

Invoice #:

Date In: 04 DEC 23

Promised: 11 DEC 23

Date Sched:

Completed: 28 DEC 23

Warr. Date: 11 DEC 23

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: FPDINTT FINAL PDI ON NEW TRAVEL TRAILER

CORRECTION: Moved unit into shop from sales lot. Remounted battery box with strap between box and frame. Installed new battery. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 80 psi. Recorded all tire serial numbers. Checked roof and awning. Checked all interior lights. Checked Radio, Awning lights and both fireplaces. Checked converter output. Added water to system and checked for leaks. Performed LP drop test and set LP pressure at 10 in.wc. Operated all appliances. Reattached trim next to entrance door. Moved unit to washbay area.

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C
5516	A10-3050FHVP 30M-50F PIGTAIL	1.00	N/C	N/C
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: WINTER. WINTERIZE UNIT AND DRAIN HOLDING TANKS. ***INCLUDES 2 GALLONS OF
ANTIFREEZE*** UNITS WITH WASHING MACHINE OR ICEMAKER WILL BE EXTRA

CORRECTION: By-passed water heater and blew out water lines and faucets. Added antifreeze to all water
lines and faucets, including washer faucets and outside shower. Poured antifreeze in all drain traps.
Drained all holding tanks, including water heater.

Labor

Code	Description	Mechanic	Total
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Customer #: 47174
ORAN, DENISE E



Z990 WINTERIZE UNIT DKM N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #SWAP - Internal

COMPLAINT: SWAP CUSTOMER'S HITCHWORK

CORRECTION: SWAPPED CUSTOMERS HITCHWORK FROM THE TRADE IN UNIT TO THE NEW UNIT. HOOKED UP TO TRAILER AND ADJUSTED AS NEEDED.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Subtotal for Job #SWAP: 0.00

Job #1 - Internal

COMPLAINT: SWAP TVS + BRACKETS FROM TRADE LIVING ROOM + BEDROOM TO NEW LIVING ROOM AND BEDROOM

CORRECTION: REMOVED THE 2 TVS AND DVD PLAYER FROM THE TRADE IN UNIT. INSTALLED THE TVS IN THE NEW UNIT. THE DVD WOULD NOT FIT ON THE SHELF. I PUT THE DID IN THE CAMPER AND RAN THE WIRING OUT OF THE TV FOR THE DVD PLAYER.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: INSTALL MORRYDE HAND RAIL

CAUSE: INSTALL MORRYDE HAND RAIL.

CORRECTION: Mounted Morryde hand rail on fold out steps.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
08-5527	ENTRY STEP HANDRAIL FOR STEP ABOVE G	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Job #COVER-S - Internal

COMPLAINT: INSTALL SMALL SLIDE COVER 66" TO 96"

CAUSE: COVER-S INSTALL SMALL SLIDE COVER 66" TO 96"

CORRECTION: Mounted brackets on face of slideout. Mounted awning rail above slideout flange. Inserted awning fabric into awning rail. Centered topper over slideout. Secured roller tube to brackets. Removed spring locking pins. Checked operation of topper and slideout. Secured topper to awning rail.

Labor

Code	Description	Mechanic	Total
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Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
00-0485	V000165062 7.5' BLK SLIDE TOPPER W/H	1.00	N/C	N/C

Subtotal for Job #COVER-S: 0.00

Job #COVER-L - Internal

COMPLAINT: INSTALL LARGE SLIDE COVER 138" TO 192"

CAUSE: COVER-L. INSTALL LARGE SLIDE COVER 138" TO 192"

CORRECTION: Mounted brackets on face of slideout. Mounted awning rail above slideout. Installed roller tube and canvass into awning rail. Secured awning to brackets. Removed spring locking pins. Checked operation of topper and slideout. Secured topper canvass to awning rail.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
00-0497	13.5FT SLIDER-13.5FT BLACK-W HRDWRE-	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	N/C	N/C
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #COVER-L: 0.00

Job #3 - Warranty

COMPLAINT: LEFT REAR LIGHT ON OUTSIDE IS DIM WHEN BATTERY IS INSTALLED. NONE OF THE SLIDE CONTRLS ARE WORKING ALSO

CAUSE: LEFT REAR LIGHT ON OUTSIDE IS DIM WHEN BATTERY IS INSTALLED. NONE OF THE SLIDE CONTROLS ARE WORKING EITHER

CORRECTION: Helped Greg H. fix the problem. Reattached underbelly is several places. I STARTED BY UNHOOKING THE TAIL LIGHT AND CHECKING THE VOLTAGE THAT WAS GETTING TO THE LIGHT. I FOUND THAT THE TAIL LIGHT HAD 5 VOLTS GOING TO IT. I ALSO CHECKED 7-WAY POWER AND THE SAME WIRE HAD 5 VOLTS. I HAD TO PULL THE UNDER BELLY DOWN TO FOLLOW THE WIRING. I FOUND THAT THE TURN SIGNAL WIRE HAD A RED WIRE TIED INTO IT. I UNHOOKED THE RED WIRE THAT WAS NOT PART OF THE TAIL LIGHT WIRING AND THE LIGHTS STARTED WORKING AS THEY SHOULD. I THEN FOLLOWED THE ONE RED WIRE THAT HAD 5 VOLTS UP TO THE ONECONTROL INSIDE THE CABINET. THE ONECONTROL WAS SENDING OUT 5 VOLTS TO THE TAIL LIGHT WIRING WITH THE BRAKE SENSOR WIRE. I CHECKED THE POWER AND FOUND THAT THE ONECONTROL ONLY HAD 3 VOLTS GOING INTO THE MAIN POWER SUPPLY. I CHECKED THE POWER AT THE BRAKER AND IT WAS GOOD. I CHECKED THE POWER AT THE ONECONTROL WITH A SEPARATE GROUND AND THE UNIT HAD 12 VOLTS. THE MAIN GROUND WIRE WAS NOT GETTING GROUND. I PULLED MORE OF THE UNDER BELLY DOWN TO FIND THAT THE GROUND WIRE FOR THE ONECONTROL HAD ROTTED OFF OF THE FRAME. I REINSTALLED THE GROUND WIRE AND THE SYSTEM STARTED WORKING AS IT SHOULD. AT THIS POINT I PUT EVERYTHING BACK TOGETHER AND TESTED SYSTEM ONE MORE TOME. EVERYTHING IS WORKING AS IT SHOULD.

Labor

Code	Description	Mechanic	Total
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W/O: 72486
Promised Date: 11 DEC 23



Customer #: 47174
ORAN, DENISE E



Z990	MISC LABOUR CODE (EXTERNAL)	DKM	400.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	400.00

Parts				
Part #	Description	Qty	Price	Total
PUTTY	PUTTY TAPE - ROLL	2.00	7.36	14.72
Subtotal for Job #3:				814.72

Job #4 - Internal

COMPLAINT: SWAP MATTRESS

CAUSE: removed new mattress out of new unit and removed old mattress out of old camper and put in new camper and put new mattress in old camper

CORRECTION: .

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C
Subtotal for Job #4:			0.00

Job #5 - Internal

SWAP OUT RV COVER - PER DREW (PUT
DIFFERENCE TO THE DEAL)

Parts				
Part #	Description	Qty	Price	Total
94845	94845 TT UV HYDRO 28'7" - 31'6"	-1.00	N/C	N/C
94846	94846 TT UV HYDRO 31'7" - 34'	1.00	N/C	N/C
Subtotal for Job #5:				0.00

Parts Total:	14.72
Labour Total:	800.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	814.72

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 04 Jan 2024

