

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

CLAIM STATUS Authorized
CLAIM 1780239
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2CAVB2PX028785
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 205 / 205
ITEM # ACAT303RKDSLE
DEALER RO # 72486
CLAIM START DATE 01/04/2024
CLAIM END DATE 01/01/1900

Labor rate: \$160.00

OWNER INFORMATION

DENISE E ORAN
2724 LUIGS RD
Wadesville, IN 47638
USA

Retail Date of Purchase 12/04/2023

WARRANTY EXPIRATION DATE 12/04/2024

Claim Line Details

Labor

Line# 1

Operation Code

40-106-24-11-001253

Operational Description

Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-01-04 08:15:39 :: LEFT REAR LIGHT ON OUTSIDE IS DIM WHEN BATTERY IS INSTALLED. NONE OF THE SLIDE CONTRILS ARE WORKING ALSO LEFT REAR LIGHT ON OUTSIDE IS DIM WHEN BATTERY IS INSTALLED. NONE OF THE SLIDE CONTROLS ARE WORKING EITHER Helped Greg H. fix the problem. Reattached underbelly is several places. I STARTED BY UNHOOKING THE TAIL LIGHT AND CHECKING THE VOLTAGE THAT WAS GETTING TO THE LIGHT. I FOUND THAT THE TAIL LIGHT HAD 5 VOLTS GOING TO IT. I ALSO CHECKED 7-WAY POWER AND THE SAME WIRE HAD 5 VOLTS. I HAD TO PULL THE UNDER BELLY DOWN TO FOLLOW THE WIRING. I FOUND THAT THE TURN SIGNAL WIRE HAD A RED WIRE TIED INTO IT. I UNHOOKED THE RED WIRE THAT WAS NOT PART OF THE TAIL LIGHT WIRING AND THE LIGHTS STARTED WORKING AS THEY SHOULD. I THEN FOLLOWED THE ONE RED WIRE THAT HAD 5 VOLTS UP TO THE ONECONTROL INSIDE THE CABINET. THE ONECONTROL WAS SENDING OUT 5 VOLTS TO THE TAIL LIGHT WIRING WITH THE BRAKE SENSOR WIRE. I CHECKED THE POWER AND FOUND THAT THE ONECONTROL ONLY HAD 3 VOLTS GOING INTO THE MAIN POWER SUPPLY. I CHECKED THE POWER AT THE BRAKER AND IT WAS GOOD. I CHECKED THE POWER AT THE ONECONTROL WITH A SEPARATE GROUND AND THE UNIT HAD 12 VOLTS. THE MAIN GROUND WIRE WAS NOT GETTING GROUND. I PULLED MORE OF THE UNDER BELLY DOWN TO FIND THAT THE GROUND WIRE FOR THE ONECONTROL HAD ROTTED OFF OF THE FRAME. I REINSTALLED THE GROUND WIRE AND THE SYSTEM STARTED WORKING AS IT SHOULD. AT THIS POINT I PUT EVERYTHING BACK TOGETHER AND TESTED SYSTEM ONE MORE TOME. EVERYTHING IS WORKING AS IT SHOULD.

Model#

Dlr Sub Hrs

5.00

Sub Labor Amt \$800.00

Serial#

Appr Hrs

5.00

Appr Labor Amt \$800.00

Notes

AUTHORIZED AS REQUESTED

Submitted

Labor Amt \$800.00
Parts & Freight \$0.00
Total \$800.00

Approved

Labor Amt \$800.00
Parts & Freight \$0.00
Total \$800.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.