

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 72486
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 47174 - DENISE E ORAN
Address: 2724 LUIGS RD WADESVILLE, IN

47638

Phone: 812-499-5568

Stock Number: 11081 - 2023 CATALINA 303RKDSLE 5ZT2CAVB2PX028785

VIN: 5ZT2CAVB2PX028785 HIN: SER#: 5ZT2CAVB2PX028785

Mileage: 0 Work Order Comp: 28 DEC 23

Auth. No: Dealer #:

Warr. Date: 11 DEC 23 Work Order Date: 04 DEC 23 Inv #: 399871

WO #	Job #	Description	JOB INFORMATION
72486	3	LEFT REAR LIGHT ON OUTSIDE IS DIM WHEN BATTERY IS INSTALLED. NONE OF THE SLIDE CONTRILS ARE WORKING ALSO LEFT REAR LIGHT ON OUTSIDE IS DIM WHEN BATTERY IS INSTALLED. NONE OF THE SLIDE CONTROLS ARE WORKING EITHER	Helped Greg H. fix the problem. Reattached underbelly is several places. I STARTED BY UNHOOKING THE TAIL LIGHT AND CHECKING THE VOLTAGE THAT WAS GETTING TO THE LIGHT. I FOUND THAT THE TAIL LIGHT HAD 5 VOLTS GOING TO IT. I ALSO CHECKED 7-WAY POWER AND THE SAME WIRE HAD 5 VOLTS. I HAD TO PULL THE UNDER BELLY DOWN TO FOLLOW THE WIRING. I FOUND THAT THE TURN SIGNAL WIRE HAD A RED WIRE TIED INTO IT. I UNHOOKED THE RED WIRE THAT WAS NOT PART OF THE TAIL LIGHT WIRING AND THE LIGHTS STARTED WORKING AS THEY SHOULD. I THEN FOLLOWED THE ONE RED WIRE THAT HAD 5 VOLTS UP TO THE ONECONTROL INSIDE THE CABINET. THE ONECONTROL WAS SENDING OUT 5 VOLTS TO THE TAIL LIGHT WIRING WITH THE BRAKE SENSOR WIRE. I CHECKED THE POWER AND FOUND THAT THE ONECONTROL ONLY HAD 3 VOLTS GOING INTO THE MAIN POWER SUPPLY. I CHECKED THE POWER AT THE BRAKER AND IT WAS GOOD. I CHECKED THE POWER AT THE ONECONTROL WITH A SEPARATE GROUND AND THE UNIT HAD 12 VOLTS. THE MAIN GROUND WIRE WAS NOT GETTING GROUND. I PULLED MORE OF THE UNDER BELLY DOWN TO FIND THAT THE GROUND WIRE FOR THE ONECONTROL HAD ROTTED OFF OF THE FRAME. I REINSTALLED THE GROUND WIRE AND THE SYSTEM STARTED WORKING AS IT SHOULD. AT THIS POINT I PUT EVERYTHING BACK TOGETHER AND TESTED SYSTEM ONE MORE TOME. EVERYTHING IS WORKING AS IT SHOULD.

Claim : 72486

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WO #      Job #   Description      JOB INFORMATION
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Part No   Job#   Description      PARTS          Qty    Price    Total
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HNG5650   3     PUTTY TAPE - ROLL          2.00    7.36    14.72

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Lab Code  Job#   Description      LABOUR          Hrs    Rate    Total
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Z990      3     MISC LABOUR CODE (EXTERNAL)  2.50   160.00  400.00
Z990      3     MISC LABOUR CODE (EXTERNAL)  2.50   160.00  400.00

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Parts Total:      14.72
Labour Total:     800.00
Sublet Total:      0.00
Extras Total:      0.00

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>>>> Claim Total: 814.72

Customer Signature: _____

Date: _____