

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1765951
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAEC5PK005555
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	203 / 203
OWNER INFORMATION		ITEM #	BCAT164RB
		DEALER RO #	72481
		CLAIM START DATE	12/14/2023
		CLAIM END DATE	01/01/1900

Retail Date of Purchase	WARRANTY EXPIRATION DATE
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Claim Line Details

Labor

Line# 1	Operation Code 70-167-01-00-001998	Operational Description Water Heater Door Latch - Appliances/Water Heater (Suburban)/Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2023-12-14 08:43:01 :: WATER HEATER LATCH BROKEN Latch was missing from flange. Replaced latch.	
Model#	NA	Dlr Sub Hrs 0.20 Sub Labor Amt \$32.00
Serial#	NA	Appr Hrs 0.20 Appr Labor Amt \$32.00
	Notes	

Labor

Line# 2	Operation Code 30-102-12-00-001096	Operational Description Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2023-12-14 08:43:56 :: OFF DOOR SIDE COMPARTMENT PANEL COMING OFF Removed panel. Secured panel together with screws. Installed panels inside compartment	
Model#		Dlr Sub Hrs 0.30 Sub Labor Amt \$48.00
Serial#		Appr Hrs 0.30 Appr Labor Amt \$48.00
	Notes AUTHORIZED AS REQUESTED	

Labor

Line# 3	Operation Code 30-102-01-00-001096	Operational Description Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2023-12-14 08:45:28 :: BATTON TRIM ON BOTH SIDES OF THE ENTRY DOOR ARE LOOSE NEED TO RESTAPLE AND MAKE SURE THE DONT COME OFF AGAIN	
Model#		Dlr Sub Hrs 0.20 Sub Labor Amt \$32.00
Serial#		Appr Hrs 0.20 Appr Labor Amt \$32.00
	Notes	

Labor

Line# 4	Operation Code 30-100-01-00-001050	Operational Description Cabinet Stiles - Interior/Cabinetry/Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2023-12-14 08:46:18 :: DAMAGE TO THE LEFT OF THE FRIDGE BOTTOM WOOD Stile has been gouged. Needs replaced. 2 inch wide. 7 ft tall.	
Model#		Dlr Sub Hrs 0.60 Sub Labor Amt \$96.00

Serial#

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 5

Operation Code

70-151-01-00-001801

Operational Description

Freezer Door - Appliances/Refrigerator (House Type)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-12-14 08:47:04 :: FREEZER DOOR HAS DENT NEED TO REPLACE THE FREEZER DOOR

Model#

GPV10FSNNBSB

Dlr Sub Hrs

0.30

Sub Labor Amt

\$48.00

Serial#

MT557319

Appr Hrs

0.20

Appr Labor Amt

\$32.00

Notes
(Feedback) In order to review this repair, Forest River will need a copy of the Dealer Acceptance Form, as it has not been uploaded to the VIN from Dealer Connect. Please go to the VIN on Dealer Connect and upload the DAF using the Attach Dealer Acceptance Form button. Once it's been uploaded, add a comment to the repair line and acknowledge the line so we can complete the review process.

THIS REQUEST ALSO REQUIRES PHOTOS
there is nothing that could have damaged that door (no cabinet door or passage door
(Feedback) In order to review this repair, Forest River will need a copy of the Dealer Acceptance Form, as it has not been uploaded to the VIN from Dealer Connect. Please go to the VIN on Dealer Connect and upload the DAF using the Attach Dealer Acceptance Form button. Once it's been uploaded, add a comment to the repair line and acknowledge the line so we can complete the review process.

THIS REQUEST ALSO REQUIRES PHOTOS
According to the flat rate code, Dealers must supply pictures for this repair. Please attach pictures using the Upload button in the Feedback overlay before acknowledging the line. Refer to the flat rate code Notes to ensure all necessary pictures are provided. If pictures are not provided within 14 days, the repair line will be denied according to The Forest River Way guidelines.
IM HAVING ISSUES WITH UPLOADING PHOTOS ON YOUR END SORRY FOR THE ISSUES
EXCESSIVE AMOUNT REQUESTED. CHANGED TO FLAT RATE.
INSTALL DAMAGE.

Submitted	Labor Amt	\$256.00	Approved	Labor Amt	\$240.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$256.00		Total	\$240.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.