



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 72421
Promised Date:
20 NOV 23

CUSTOMER WORK ORDER

WO #: 72421 (Appointment Date: 02 DEC 2023 - Time: 10:00am)

Customer: 53530 - SCHWARTZ, DUSTIN Stock #: 11146

M. -

Tag:

Author: BJW

Location: 1208 SEE IF BH CAN CLOSE
THIS

Stock Desc: 2023 TT KEYSTONE

COUGAR HALF-TON 26RBS

Chassis #: 4YDTCGM21PL500604

Serial #: 4YDTCGM21PL500604

Mileage:

Licence:

Invoice #:

Date In: 28 NOV 23

Promised: 30 NOV 23

Date Sched:

Completed: 12 DEC 23

Warr. Date: 15 APR 23

Job #1 - External

COMPLAINT: CUSTOMER WAS ABLE TO GET ROOM TO COME IN, BUT IT MADE A LOT OF NOISE LIKE IT WAS IN A BIND WHEN IT WAS COMING IN.

CUSTOMER ADVISED THAT HE HAS THE TRAILER INSIDE HIS BUILDING WITH THE SLIDE ROOM OUT. WHEN CUSTOMER ATTEMPTS TO BRING ROOM IN, IT ONLY CLICKS AND WILL NOT COME IN.

CUSTOMER'S ADDRESS IS:

4040 E CONVENT RD

FERDINAND, IN

MOST GPS'S TELL YOU THAT YOU ARE AT THAT ADDRESS BEFORE YOU ACTUALLY REACH IT.

CUSTOMER'S NEIGHBOR'S ADDRESS IS:

3948 E CONVENT RD.

ONCE YOU REACH THAT ADDRESS, KEEP GOING AND YOU WILL SEE CUSTOMER'S GREY POLE BARN ON THE RIGHT. THE CAMPER IS IN THE POLE BARN.

CUSTOMER'S PHONE NUMBER IS:

812-631-0259

CAUSE: CUSTOMER WAS ABLE TO GET ROOM IN, BUT IT MADE A LOT OF NOISE LIKE IT WAS IN ABIND WHEN IT WAS COMING IN

CORRECTION: Moved unit into shop from service lot. Checked operation of slideout. Ran slide out and in several times. Operation is normal. If you run it "out" and "in" several time without stopping between times, the motor will heat up and kick out on overload. When it cools down it will operate again. This is normal operation for the slideout.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: UNIT IS LEAKING UNDER THE KITCHEN SINK

CAUSE: UNIT IS LEAKING UNDER KITCHEN SINK

CORRECTION: Kitchen sink is leaking on right side of double sink where sink strainer connects to sink. Sink strainer needs replaced. Disconnected drain pipes under kitchen sink. Removed sink strainer on rightside of sink. Cleaned mounting surface on sink. Installed new sink strainer. Connected all drain pipes.



Customer #: 53530
SCHWARTZ, DUSTIN M.

W/O: 72421
Promised Date: 30 NOV 23



Customer #: 53530
SCHWARTZ, DUSTIN M.



Filled sink with water and drained to check all drain pipe fittings for leaks. No leaks found. Filled sink again to check sink strainer for leaks. Filled sink with water. Water is leaking where sink strainer attaches to sink. Same as before replacing strainer. Disconnected drain pipes and removed sink strainer again. This time applied putty tape to sink strainer instead of rubber seal. Remounted sink strainer and reconnected drain pipes. Filled sink with water to check for leak. Let water stand in sink for 30 mins. No leak after 30 mins. Poured antifreeze in sink drain to rewinterize. Drained holding tank.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	320.00

Parts

Part #	Description	Qty	Price	Total
10-1709	95285 CHROME LGE KITCHEN STRAINER	1.00	11.13	11.13

Subtotal for Job #2: 331.13

Parts Total: 11.13
Labour Total: 320.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 331.13

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 12 Dec 2023

