FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	**CLAIM STATUS**	Authorized
BASDEN RV CENTER INC		**CLAIM**	1774775
DBA AMERICAN RV CENTER		**CLAIM ORIGIN**	WEB
600 E BASELINE ROAD		**ORIGINAL CLAIM ID**	
EVANSVILLE, IN 47725		**VIN**	5ZT2CAEC9RK007117
USA		**CHASSIS VIN**	
		MILEAGE	0
Labor rate:	$160.00	**SITE/WAREHOUSE**	203 / 203
OWNER INFORMATION		**ITEM #**	BCAT164BHX
		DEALER RO #	72418
		CLAIM START DATE	12/27/2023
		CLAIM END DATE	01/01/1900
Retail Date of Purchase		**WARRANTY EXPIRATION DATE**	

Claim Line Details

Labor

Line# 1

Operation Code
30-102-12-00-002691

Operational Description
Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-12-27 08:56:41 :: WALL PANEL ABOVE BUNK IS COMING LOOSE AFTER REMOVING THE TAPE FROM THE WALL, I FOUND THAT THE WALL HAD NOT BEEN STAPLED ON THE REAR PANEL. I ADDED STAPLES AND REINSTALLED THE TAPE.

Model#		**Dlr Sub Hrs**	0.20	**Sub Labor Amt**	$32.00
Serial#		**Appr Hrs**	0.20	**Appr Labor Amt**	$32.00

Notes

Labor

Line# 2

Operation Code
40-124-01-11-002631

Operational Description
Exterior Solar Panel Port or Inlet - Electrical/Solar Power/Replace/Electrical

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-12-27 08:57:35 :: WATER IS COMING IN THE FRONT CAP AREA NEAR THE TV BOOSTER I REMOVED THE BOOSTER AND WIFI PANEL BECAUSE I SEEN WATER SPOTS ON THE STORAGE DOOR AT THE BED. I ALSO FOUND THAT THE BOOSTER HAD WAS SPOTS ON THE BACK SIDE OF IT. I NEED TO REPLACE THE BOOSTER. I USED A MOISTURE METER TO FIND OUT WHAT PART OF THE CEILING WAS THE MOST WET. I FOUND THAT UNDER THE SOLAR PORTS ON THE ROOF HAD THE MOST MOISTURE. I STARTED TO REMOVE THE SOLAR PORT AND FOUND THAT IT WAS SPLIT ALL THE WAY ACROSS THE MIDDLE OF IT. I NEED A NEW SOLAR PORT FOR THE ROOF AND A NEW STORAGE DOOR BY THE BED.

Model#		**Dlr Sub Hrs**	4.00	**Sub Labor Amt**	$640.00
Serial#		**Appr Hrs**	1.00	**Appr Labor Amt**	$160.00

Notes
EXCESSIVE AMOUNT REQUESTED
CHANGED TO SIMILAR REPAIR TIME

Labor

Line# 3

Operation Code
70-167-19-00-001999

Operational Description
Water Heater - Appliances/Water Heater (Suburban)/Reseal/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-12-27 08:58:45 :: SEALER ON THE WATER HEATER IS NOT INSTALLED RIGHT I REMOVED THE OLD SEALER FROM THE WATER HEATER AND RESEALED THE LOWER PART OF THE OUTIDE TRIM TO KEEP UNIT FROM LEAKING.

Model#		**Dlr Sub Hrs**	0.20	**Sub Labor Amt**	$32.00
Serial#		**Appr Hrs**	0.20	**Appr Labor Amt**	$32.00

Notes

Labor

Line# 4

Operation Code
60-136-12-00-001500

Operational Description
Fitting - Plumbing/Fresh Water Supply/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-12-27 09:04:05 :: WATER HEATER FITTING LEAKING ON THE BACK OF IT I FOUND THE WATER HEATER BRASS FITTINGS HAD NOT BEEN TIGHTENED. WHEN WATER HEATER WAS UNDER PRESSURE THE FITTING STARTED LEAKING DOWN THE BACK OF THE WATER HEATER. I REMOVED THE FITTINGS TO ADD THREAD TAPE TO THE FITTINGS. I REINSTALLED THE FITTINGS AND TIGHTENED THEM DOWN. AFTER HOOKING UP THE WATER LINES, I PUT PRESSURE TO THE WATER HEATER AGAIN. IT IS NO LONGER LEAKING.

Model#	**Dlr Sub Hrs**	0.60	**Sub Labor Amt** $96.00
Serial#	**Appr Hrs**	0.40	**Appr Labor Amt** $64.00

Notes
EXCESSIVE AMOUNT REQUESTED
CHANGED TO FLAT RATE X2

Submitted	Labor Amt	$800.00	**Approved**	Labor Amt	$288.00
	Parts & Freight	$0.00		Parts & Freight	$0.00
	Total	$800.00		Total	$288.00

DEALER SIGNATURE **DATE**
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER SIGNATURE **DATE**
All repairs described have been inspected and are satisfactory.