

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 72418
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 1000 - BASDEN'S AMERICAN RV
Address: 600 E. BASELINE RD. EVANSVILLE, IN
USA
47725
Phone:
Stock Number: 11291 - 2024 CATALINA SUMMIT SERIES 164BHX 5ZT2CAEC9RK007117
VIN: 5ZT2CAEC9RK007117 HIN: SER#: 5ZT2CAEC9RK007117
Mileage: 0 Work Order Comp: 26 JAN 24
Auth. No: Dealer #:
Warr. Date: Work Order Date: 27 NOV 23 Inv #: 400331

WO # Job # Description JOB INFORMATION

72418 2 WATER IS COMING IN THE FRONT CAP AREA NEAR THE TV BOOSTER
I REMOVED THE BOOSTER AND WIFI PANEL BECAUSE I SEEN WATER SPOTS
ON THE STORAGE DOOR AT THE BED. I ALSO FOUND THAT THE BOOSTER
HAD WAS SPOTS ON THE BACK SIDE OF IT. I NEED TO REPLACE THE
BOOSTER. I USED A MOISTURE METER TO FIND OUT WHAT PART OF THE
CEILING WAS THE MOST WET. I FOUND THAT UNDER THE SOLAR PORTS ON
THE ROOF HAD THE MOST MOISTURE. I STARTED TO REMOVE THE SOLAR
PORT AND FOUND THAT IT WAS SPLIT ALL THE WAY ACROSS THE MIDDLE
OF IT. I NEED A NEW SOLAR PORT FOR THE ROOF AND A NEW STORAGE
DOOR BY THE BED.

72418 1 WALL PANEL ABOVE BUNK IS COMING LOOSE
AFTER REMOVING THE TAPE FROM THE WALL, I FOUND THAT THE WALL HAD
NOT BEEN STAPLED ON THE REAR PANEL. I ADDED STAPLES AND
REINSTALLED THE TAPE.

72418 3 SEALER ON THE WATER HEATER IS NOT INSTALLED RIGHT
I REMOVED THE OLD SEALER FROM THE WATER HEATER AND RESEALED THE
LOWER PART OF THE OUTSIDE TRIM TO KEEP UNIT FROM LEAKING.

72418 4 WATER HEATER FITTING LEAKING ON THE BACK OF IT
I FOUND THE WATER HEATER BRASS FITTINGS HAD NOT BEEN TIGHTENED.
WHEN WATER HEATER WAS UNDER PRESSURE THE FITTING STARTED LEAKING
DOWN THE BACK OF THE WATER HEATER. I REMOVED THE FITTINGS TO ADD
THREAD TAPE TO THE FITTINGS. I REINSTALLED THE FITTINGS AND
TIGHTENED THEM DOWN. AFTER HOOKING UP THE WATER LINES, I PUT

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 PRESSURE TO THE WATER HEATER AGAIN. IT IS NO LONGER LEAKING.

 Part No Job# Description PARTS Qty Price Total

 F100282515 2 TOP, HINGED NIGHTSTAND 34 X 12 1/ 1.00 26.81 26.81
 F100334694 2 PLATE, CABLE ENTRY W/ RED & BLACK 1.00 14.18 14.18
 C01298161 2 WALL PLATE, POWER INJECTOR SWITCH 1.00 12.56 12.56

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.50 160.00 80.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.50 160.00 80.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.20 160.00 32.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.20 160.00 32.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.40 160.00 64.00

 Excode Job# Description EXTRAS Qty Price Total

 FRT 2 FREIGHT - ALL PARTS 1.00 17.27 17.27

Parts Total: 53.55
 Labour Total: 288.00
 Sublet Total: 0.00
 Extras Total: 17.27

>>>> Claim Total: 358.82

Customer Signature: _____

Date: _____