

# Pre-Authorization

Pre-Authorization number PA03576610 Reference no: 72416 Status: Approved Approved by papca Approved date 12/4/2023  
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDFCGN27R2501602 10/12/2023  
 600 E Baseline Rd  
 Evansville, IN 47725

| Nu | Root     | Description         | Sublet | Sub hours | Approved hours | Actual hours | Qty | Base hours | Complaint / Cause / Correction  |
|----|----------|---------------------|--------|-----------|----------------|--------------|-----|------------|---|
| 1  | 2104126B | Slide Out - Box - E | 0.00   | 0.60      | 0.30           |              | 1   | 0.20       | Complaint:THE SEAL ON THE RIGHT HAND SLIDEOUT IS COMING LOOSE AT THE TOP<br>Cause:seal<br>Correction:it was not the right side it was left side, took pictures and took off seal and silicone, installed new seal and silicone.<br>KRV – REPAIR ONLY approved.  |
| 2  | 2300616B | Entrance Door - H   | 0.00   | 0.30      | 0.30           |              | 1   | 0.30       | Complaint:CUSTOMER ADVISES THAT THE DOOR LOCK IS LOOSE.<br>Cause:door lock loose<br>Correction:took out bolts, because they would not tighten anymore, got 4 bolts and cut them down, now lock is tight.<br>KRV – REPAIR ONLY approved.   |
| 3  | 4149006A | Refrigerator - 12 \ | 0.00   | 0.40      | 0.10           |              | 1   | 0.50       | Complaint:CUSTOMER ADVISES THAT THE BOTTOM TRAY ON THE REFRIGERATOR FALLS OUT AND IT BROKE.<br>Cause:bottom ref tray<br>Correction:took pictures and filled out sheet for new tray.<br>KRV – Labor time approved in accordance with Keystone RV's flat rate manual.<br>VCB: Vendor Charge Back item.  |
| 4  | 4149006B | Refrigerator - 12 \ | 0.00   | 1.00      | 1.00           |              | 1   | 2.00       | Complaint:FRIDGE WILL NOT SHUT OFF WITH KNOB INSIDE FRIDGE, CUSTOMER HAD TO PULL FUSE AND IT IS IN SILVERWARE DRAWER<br>Cause:ref wont shut off<br>Correction:checked ref and turned knob to off and it wont shut off, took out panel to controller and unplugged wire and it shuts off, plugged back in and it comes back on when knob is off, need new thermostat control.<br>KRV- VCB approve to replace thermostat control only |

Pre-Authorization number PA03576610 1.70

For paper claims only use one pre-authorization number per warranty claim for  
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return toKeystone RV Company