

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 72416
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 13010 - JOSEPH L. KELLER
Address: PO BOX 271 TELL CITY, IN

47586

Phone:

Stock Number: 11183 - 2024 COUGAR HALF-TON 29RKS 4YDFCGN27R2501602
VIN: 4YDFCGN27R2501602 HIN: SER#: 4YDFCGN27R2501602
Mileage: 0 Work Order Comp: 09 APR 24
Auth. No: Dealer #: 1194
Warr. Date: 12 OCT 23 Work Order Date: 27 NOV 23 Inv #: 402857

WO # Job # Description JOB INFORMATION

72416 2 THE SEAL ON THE RIGHT HAND SLIDEOUT IS COMING LOOSE AT THE TOP
seal
it was not the right side it was left side, took pictures and took
off seal and silicone, installed new seal and siliconed.

72416 4 CUSTOMER ADVISES THAT THE BOTTOM TRAY ON THE REFRIGERATOR FALLS
OUT AND IT BROKE.
bottom ref tray
took pictures and filled out sheet for new tray.

72416 9 FRIDGE WILL NOT SHUT OFF WITH KNOB INSIDE FRIDGE, CUSTOMER HAD TO
PULL FUSE AND IT IS IN SILVERWARE DRAWER
ref wont shut off
checked ref and turned knob to off and it wont shut off, took out
panel to controller and unplugged wire and it shuts off, plugged
back in and it comes back on when knob is off, need new thermostat
control. took out old thermostat controller and installed new
one, unplugged wires and took out temp probe and hooked up wires
to new on and installed temp probe, put all back together and
tested it turns on and off like it should.

72416 3 CUSTOMER ADVISES THAT THE DOOR LOCK IS LOOSE.
door lock loose
took out bolts, because they would not tighten anymore, got 4 bolts
and cut them down, now lock is tight.

Claim : 72416

 WO # Job # Description JOB INFORMATION

Part No	Job#	Description	PARTS	Qty	Price	Total
338809	2	Seal - D Seal - EK - Modified		7.00	1.38	9.66
707956	4	Refrigerator - Door Bin - Large -		1.00	21.65	21.65
708888	9	REFER TEMP CONTROL THERMOSTAT ONL		1.00	22.31	22.31

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.30	160.00	48.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.10	160.00	16.00
Z990	9	MISCELLANEOUS REPAIR		0.30	160.00	48.00
Z990	9	MISCELLANEOUS REPAIR		0.60	160.00	96.00
Z990	9	MISCELLANEOUS REPAIR		0.10	160.00	16.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.30	160.00	48.00

Excode	Job#	Description	EXTRAS	Qty	Price	Total
FRT	4	UPS-DOOR BIN		1.00	18.45	18.45
FRT	9	UPS-TEMP CONTROLLER		1.00	17.37	17.37

Parts Total: 53.62
 Labour Total: 272.00
 Sublet Total: 0.00
 Extras Total: 35.82

>>>> Claim Total: 361.44

Customer Signature: _____

Date: _____