

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
 BASDEN RV CENTER INC
 DBA AMERICAN RV CENTER
 600 E BASELINE ROAD
 EVANSVILLE, IN 47725
 USA

CLAIM STATUS Authorized
 CLAIM 1759309
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 5ZT2CAEC2RK007119
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 203 / 203
 ITEM # BCAT164BHX
 DEALER RO # 72415
 CLAIM START DATE 12/07/2023
 CLAIM END DATE 01/01/1900

Labor rate: \$160.00

OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 60-136-15-00-001499 Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2023-12-07 09:51:02 :: LOWER FITTING ON WATER HEATER IS LEAKING I FOUND THAT THE FITTINGS AT THE BACK OF THE WATER HEATER WERE NOT TIGHT IN THE WATER HEATER. I WAS ABLE TO TAKE THEM OUT WITHOUT A WRENCH. THEY DID NOT HAVE MUCH ON THEM FOR PIPE DOPE. I PUT THREAD TAPE ON THE FITTINGS AND PUT THEM BACK INTO THE WATER HEATER. I HOOKED UP THE WATER LINES AND TESTED IT AGAIN. SYSTEM IS NO LONGER LEAKING.

Model#		Dlr Sub Hrs	1.00	Sub Labor Amt	\$160.00
Serial#		Appr Hrs	0.50	Appr Labor Amt	\$80.00

Notes
 EXCESSIVE AMOUNT REQUESTED
 CHANGED TO SIMILAR REPAIR TIME

Labor

Line# 2 **Operation Code** **Operational Description**
 60-136-15-00-001499 Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2023-12-07 09:51:59 :: THE FRESH WATER TANK FILL VENT DOES NOT VENT. I FOUND THAT THE VENT HOSE WAS FOLDED OVER AT THE TANK. I WAS ABLE TO TAKE THE FITTING OUT AND ADD THREAD TAPE. AFTER THAT, I REINSTALLED THE FITTING AND FACED IT TO THE REAR OF THE CAMPER. I CUT THE HOSE SHORTER TO FIT THE NEW ANGLE OF THE FITTING. REINSTALLED THE HOSE WITH A HOSE CLAMP.

Model#		Dlr Sub Hrs	0.70	Sub Labor Amt	\$112.00
Serial#		Appr Hrs	0.70	Appr Labor Amt	\$112.00

Notes
 AUTHORIZED AS REQUESTED

Submitted	Labor Amt	\$272.00
	Parts & Freight	\$0.00
	Total	\$272.00

Approved	Labor Amt	\$192.00
	Parts & Freight	\$0.00
	Total	\$192.00

DEALER _____ DATE _____
 SIGNATURE

CUSTOMER _____ DATE _____
 SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

All repairs described have been inspected and are satisfactory.