

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
BASDEN RV CENTER INC		<b>CLAIM</b>	1774925
DBA AMERICAN RV CENTER		<b>CLAIM ORIGIN</b>	WEB
600 E BASELINE ROAD		<b>ORIGINAL CLAIM ID</b>	
EVANSVILLE, IN 47725		<b>VIN</b>	5ZT2CXKB2RL016847
USA		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
<b>Labor rate:</b>	\$160.00	<b>SITE/WAREHOUSE</b>	224 / 224
<b>OWNER INFORMATION</b>		<b>ITEM #</b>	AAPT208BHS
LINDSEY L BURGER		<b>DEALER RO #</b>	72408
2223 N MARIE CT		<b>CLAIM START DATE</b>	12/27/2023
Huntingburg, IN 47542		<b>CLAIM END DATE</b>	01/01/1900
USA			
<b>Retail Date of Purchase</b>	02/03/2024	<b>WARRANTY EXPIRATION DATE</b>	02/03/2025

## Claim Line Details

### Labor

Line#	Operation Code	Operational Description	Model#	Dir Sub Hrs	Sub Labor Amt
1	20-66-01-00-000659	Entry Door with Graphics - Exterior/Entry Doors/Replace/No Tread Code		1.10	\$176.00
	<b>Complaint, Cause, Correction</b>				
	Original Note : bhoffman@americanrvcenter.com, 2023-12-27 10:41:18 :: ENTRY DOOR NEEDS ADJUSTED Tried to adjust door. Door is bent/warped. Top of the the door is flush but the bottom sticks out. NEED TO REPALCE THE ENTRY DOOR AND INSTALL NEW DECALS				
			<b>Serial#</b>	<b>Appr Hrs</b>	<b>Appr Labor Amt</b>
				1.10	\$176.00

### Notes

Per vendor code:

If door is warped, Dealers must submit pictures of a straight edge on the door to show it is warped. All pictures must be in JPEG or PDF format only.

MORE PHOTOS ADDED

12/27- Sent to vendor for consideration.

Please do not send back. I will update within 48 hours.

Please answer the email sent on 12/27 requesting pictures added

Please send these pictures back on the email to LCI

I copied and pasted done

vcb

Case Number: 4596304

VIN: RL016847

Hello Debra O'Rourke,

Thank you for contacting Lippert Customer Care Center.

We have reviewed your request and information provided and Lippert will authorize replacement of the door core and 1.1 hours of labor.

Have a wonderful day!

Jim H

Lippert Customer Care Center Representative

p: 432.LIPPERT | f: 574.534.7161

e: customerservice@lci1.com  
Lippert

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<b>Submitted</b>	Labor Amt	\$176.00
	Parts & Freight	\$0.00
	Total	\$176.00

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<b>Approved</b>	Labor Amt	\$176.00
	Parts & Freight	\$0.00
	Total	\$176.00

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<b>DEALER</b>	<b>DATE</b>
<b>SIGNATURE</b>	

I certify that I have performed these repairs consistent with Forest River Policies.

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<b>CUSTOMER</b>	<b>DATE</b>
<b>SIGNATURE</b>	

All repairs described have been inspected and are satisfactory.