



600 E. Baseline Rd.  
Evansville, IN 47725

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W/O: 72388  
Promised Date:  
20 NOV 23

## CUSTOMER WORK ORDER

WO #: 72388 (Appointment Date: 22 NOV 2023 - Time: 11:00am)

Customer: 10245 - PRICE, CHAD T. -  
618-263-7854

Tag:

Author: BJW

Location: 1129 CHECK PREAUTH

Stock #: 10871

Stock Desc: (10871) 2023 COACHMEN

CATALINA 313RLTSLE

Chassis #: 5ZT2CAWB2PX028798

Serial #: 5ZT2CAWB2PX028798

Mileage:

Licence:

Invoice #: 399006

Date In: 22 NOV 23

Promised: 30 NOV 23

Date Sched:

Completed: 28 NOV 23

Warr. Date: 30 MAY 23

### Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

\*\*\*INCLUDES 2 GALLONS OF ANTI-FREEZE\*\*\*

UNITS WITH WASHING MACHINE OR ICEMAKER  
WILL BE EXTRA

\*\*DE-WINTERIZATION IS NOT INCLUDED\*\*

NUMBER OF GALLONS USED \_\_\_\_\_

CORRECTION: WINTERIZED UNIT AND DRAINED TANKS. USED 2 GAL OF ANTIFREEZE.

### Labor

| Code | Description    | Mechanic | Total |
|------|----------------|----------|-------|
| Z990 | WINTERIZE UNIT | GAH      | N/C   |
| Z990 | WINTERIZE UNIT | GAH      | N/C   |
| Z990 | WINTERIZE UNIT | GAH      | N/C   |

### Parts

| Part # | Description               | Qty  | Price | Total |
|--------|---------------------------|------|-------|-------|
| 24181  | -50 RV ANTI-FREEZE GALLON | 2.00 | N/C   | N/C   |

### Other Services

| Code | Description   | Qty  | Price | Total |
|------|---------------|------|-------|-------|
| SS   | SHOP SUPPLIES | 1.00 | N/C   | N/C   |

**Subtotal for Job #WINTER: 0.00**

### Job #2 - Internal

COMPLAINT: CUSTOMER ADVISES THAT SOME OF THE DRAINS IN THE WINDOW HAVE METAL SHAVINGS IN THE DRAINS. SPECIFICALLY THE ONE IN THE DINING SLIDE AND THE WINDOW BY THE COUCH BY THE BACK OF THE CAMPER.

CORRECTION: I REMOVED THE SEALS FROM THE WINDOWS THAT I COULD REMOVE THE SEALS FROM AND I DID NOT FIND ANY SHAVINGS. I BLEW OUT THE WINDOW DRAINS WITH AIR TO MAKE SURE THAT THERE WAS NOTHING IN THEM. I THEN PUT ALL THE SEALS BACK INTO THE WINDOWS THAT I HAD REMOVED.

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | GAH      | N/C   |

**Subtotal for Job #2: 0.00**

### Job #3 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT WHEN HE HOOKS TO THE BLACK TANK FLUSHER, IT SEEMS LIKE SOMETHING IS KINKED. A LOT OF PRESSURE BUILDS, BUT HARDLY ANY WATER RUNS OUT OF THE DUMP VALVE.



Customer #: 10245  
PRICE, CHAD T.



CORRECTION: AT FIRST, I FOUND THAT THE BLACK TANK FLUSH INLET HAD A CHECK VALVE IN IT. I REMOVED THE VALVE FROM INSIDE THE INLET. I CHECKED THE VACUUM BREAKER AND IT IS WORKING AS IT SHOULD. THE LINE WAS CLEAR FROM THE INLET TO THE BREAKER. I TRIED TO BLOW AIR INTO THE TANK FROM THE OUTPUT SIDE OF THE VACUUM BREAKER AND IT DID NOT WANT TO LET THE AIR THROUGH THE LINE. I PUT A LITTLE MORE AIR PRESSURE TO IT AND IT CLEARED THE BLOCKAGE. I THEN HOOKED UP ALL THE WATER LINES AND TESTED THE SYSTEM. THE SYSTEM IS NOW WORKING AS IT SHOULD. I THEN PUT THE INSIDE OF THE CAMPER BACK TOGETHER.

| Labor |                             | Mechanic | Total  |
|-------|-----------------------------|----------|--------|
| Code  | Description                 |          |        |
| Z990  | MISC LABOUR CODE (EXTERNAL) | GAH      | 128.00 |

| Parts                |                         | Qty  | Price | Total  |
|----------------------|-------------------------|------|-------|--------|
| Part #               | Description             |      |       |        |
| 10-7150              | CONE WASHER SWIVEL SEAL | 1.00 | 0.18  | 0.18   |
| Subtotal for Job #3: |                         |      |       | 128.18 |

#### Job #4 - Warranty

COMPLAINT: WHEN RUNNING ON FRESH TANK, NO WATER WILL COME OUT OF ANY OF THE FIXTURES.

CORRECTION: I FOUND THAT THE FRESH TANK LINE COME UP OUT OF THE FLOOR AND HAD TO TURN DOWN TO TIE INTO THE WATER PUMP LINES. I UNHOOKED THE WATER LINES AT THE PRESSURE SIDE TO MOVE THE WATER PUMP TO A NEW PLACE. I TURNED THE WATER PUMP SO THAT THE WATER LINE GOING TO THE FRESH TANK DID NOT HAVE TO BE FOLDED OVER TO BE HOOKED TO THE PUMP.

| Labor |                             | Mechanic | Total  |
|-------|-----------------------------|----------|--------|
| Code  | Description                 |          |        |
| Z990  | MISC LABOUR CODE (EXTERNAL) | GAH      | 112.00 |

Subtotal for Job #4: 112.00

|                          |               |
|--------------------------|---------------|
| Parts Total:             | 0.18          |
| Labour Total:            | 240.00        |
| Sublet Total:            | 0.00          |
| Extras Total:            | 0.00          |
| <b>WORK ORDER TOTAL:</b> | <b>240.18</b> |

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 28 Nov 2023

Customer Signature : \_\_\_\_\_

