

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1749326
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAWB2PX028798
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT313RLTSLE
CHAD T PRICE		DEALER RO #	72388
1118 DORAL ST		CLAIM START DATE	11/27/2023
Mount Carmel, IL 62863		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	06/10/2023	WARRANTY EXPIRATION DATE	06/10/2024

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description	
	60-138-01-00-001537	Black Tank No Fuss Flush Valve - Plumbing/Drainage System/Replace/No Tread Code	
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2023-11-27 15:43:18 :: CUSTOMER ADVISES THAT WHEN HE HOOKS TO THE BLACK TANK FLUSHER, IT SEEMS LIKE SOMETHING IS KINKED. A LOT OF PRESSURE BUILDS, BUT HARDLY ANY WATER RUNS OUT OF THE DUMP VALVE. AT FIRST, I FOUND THAT THE BLACK TANK FLUSH INLET HAD A CHECK VALVE IN IT. I REMOVED THE VALVE FROM INSIDE THE INLET. I CHECKED THE VACUUM BREAKER AND IT IS WORKING AS IT SHOULD. THE LINE WAS CLEAR FROM THE INLET TO THE BREAKER. I TRIED TO BLOW AIR INTO THE TANK FROM THE OUTPUT SIDE OF THE VACUUM BREAKER AND IT DID NOT WANT TO LET THE AIR THROUGH THE LINE. I PUT A LITTLE MORE AIR PRESSURE TO IT AND IT CLEARED THE BLOCKAGE. I THEN HOOKED UP ALL THE WATER LINES AND TESTED THE SYSTEM. THE SYSTEM IS NOW WORKING AS IT SHOULD. I THEN PUT THE INSIDE OF THE CAMPER BACK TOGETHER.			
Model#		Dlr Sub Hrs	1.00
		Sub Labor Amt	\$160.00
Serial#		Appr Hrs	0.80
		Appr Labor Amt	\$128.00
Notes			
EXCESSIVE AMOUNT REQUESTED			
CHANGED TO SIMILAR REPAIR TIME			
REPAIR NOT REPLACE			

Labor

Line# 2	Operation Code	Operational Description		
	60-136-15-00-001499	Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2023-11-27 15:45:09 :: WHEN RUNNING ON FRESH TANK, NO WATER WILL COME OUT OF ANY OF THE FIXTURES. I FOUND THAT THE FRESH TANK LINE COME UP OUT OF THE FLOOR AND HAD TO TURN DOWN TO TIE INTO THE WATER PUMP LINES. I UNHOOKED THE WATER LINES AT THE PRESSURE SIDE TO MOVE THE WATER PUMP TO A NEW PLACE. I TURNED THE WATER PUMP SO THAT THE WATER LINE GOING TO THE FRESH TANK DID NOT HAVE TO BE FOLDED OVER TO BE HOOKED TO THE PUMP.			
Model#		Dlr Sub Hrs	0.70	Sub Labor Amt \$112.00
Serial#		Appr Hrs	0.70	Appr Labor Amt \$112.00
	Notes			
	AUTHORIZED AS REQUESTED			

Submitted	Labor Amt	\$272.00	Approved	Labor Amt	\$240.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00

Total \$272.00

Total \$240.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.