



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 72378
Promised Date:
20 DEC 23

CUSTOMER WORK ORDER

WO #: 72378 (Appointment Date: 21 NOV 2023 - Time: 10:00am)

Customer: 52001 - KISSEL, RICK -
812-589-2600

Tag:

Author: BH

Location: 0101 CHECK

Stock #: 11189

Stock Desc: 2022 5W ALLIANCE RV

PARADIGM 390MP

Chassis #: 7M5FP422XNB202251

Serial #: 7M5FP422XNB202251

Mileage: 0

Licence:

Invoice #:

Date In: 21 NOV 23

Promised: 30 DEC 23

Date Sched:

Completed: 28 DEC 23

Warr. Date: 27 FEB 23

Job #1 - Warranty

COMPLAINT: LEVEL SYSTEM IS DROPPING ON THE FRONT LEFT.

CAUSE: Bad valves

CORRECTION: Set camper on jack stands, then raised the front jacks, jacks never dropped with no weight on them. Had set for 3 days. Next, raised the camper off the jack stands about 1/2 inch will let it set for 2 days. Took pictures of the process. Checked for any leaks around the tank,pump,lines cylinders,All dry. Took measurements and pictures showing the height of each side. Let camper set for 5 days and hydraulic had dropped 3/16.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
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Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	48.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00

Parts

Part #	Description	Qty	Price	Total
177094	HYD CARTRIDGE VALVE - LIPPERT	2.00	137.99	275.98

Other Services

Code	Description	Qty	Price	Total
FRT	UPS - VALVE	1.00	12.95	12.95

Subtotal for Job #1: 336.93

Job #2 - Internal

COMPLAINT: DOCKING LIGHTS ON FRONT OF UNIT SOME ARE NOT COMING ON

CAUSE: No error

CORRECTION: Turned on the docking light but never found any lights not working. Took picture of the docking light working fine.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C



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Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: INTERIOR SLIDE SEALS ARE COMMING OFF THE SLIDE THE DINNETTE SLIDE ROOM ON THE TOP OF THAT SLIDE

CAUSE: Bulb seal fell off seal mount and warped

CORRECTION: Moved slideroom out then took pictures of bulb seal stuck in between the slideroom and top wall. Put in pofor new bulb seal at 142 inches.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	80.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
338809	Seal - D Seal - EK - Modified	12.00	1.99	23.88

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-SEAL	1.00	10.27	10.27

Subtotal for Job #3: 114.15

Job #4 - Warranty

COMPLAINT: SEE IF THE RECLINER THAT IS ON THE LEFT IF YOU ARE LOOKING AT THEM CAN BE BOLTED DOWN. IT IS VERY LOOSE WHEN GETTING IN OAN OUT OF IT

CAUSE: Missing screws

CORRECTION: Opened up both recliners, checked both for screws to hold recliners in place.the right side had mounting screws but the left side didn't. Took pictures of the screws missing that hold down the left recliner. Removed a screw from the right side to match the length so the screw doesn't go thru the floor on the left recliner. Found a couple of matching length screws to put in left recliner. Drove 2 screws in the front of the left recliner to hold it down. Now recliners are solid.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	64.00

Subtotal for Job #4: 64.00

Job #5 - Warranty

COMPLAINT: BOARD THAT THE INVERTER IS MOUNTED TO HAS COME LOOSE

CAUSE: Possible screws not tight Vibrated loose from wall

CORRECTION: Opened the front compartment door behind the hitch. Took pictures. Found the inverter board mount and inverter not mounted to the wall. Found 4 screws holding the board mount to the wall. Remounted the board mount to the wall with those 4 screws then added 6 more screwsto help hold the inverter board mount to the wall.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	48.00

Subtotal for Job #5: 48.00

Job #6 - Warranty

COMPLAINT: THE INSERT MOLDING AROUND THE OFF DOOR SIDE IS COMING OUT OF THE TRACK UNDER THE 5W PART

CAUSE: vinyl insert had shunk causing it to come out

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CORRECTION: removed the screws, vinyl insert. recieved a new roll of vinyl insert. put in vinyl insert on the off dor side under the hitch area, followed by the screws. trimmed with silicone as factory did.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	8.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	72.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Subtotal for Job #6: 80.00

Parts Total: 299.86
Labour Total: 320.00
Sublet Total: 0.00
Extras Total: 23.22

WORK ORDER TOTAL: 643.08

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 03 Jan 2024

W/O: 72378
Promised Date: 30 DEC 23



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