

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 72378
MANUFACTURER'S CLAIM #:

Manufacturer: 52215 - ALLIANCE RV, LLC
Customer: 52001 - RICK KISSEL
Address: 10045 CARMEL CT EVANSVILLE, IN

47712

Phone: 812-589-2600

Stock Number: 11189 - 2022 PARADIGM 390MP 7M5FP422XNB202251

VIN: 7M5FP422XNB202251 HIN:

SER#: 7M5FP422XNB202251

Mileage: 0

Work Order Comp: 28 DEC 23

Auth. No:

Dealer #:

Warr. Date: 27 FEB 23

Work Order Date: 21 NOV 23

Inv #: 399837

WO # Job # Description JOB INFORMATION

72378	1	LEVEL SYSTEM IS DROPPING ON THE FRONT LEFT. Bad valves Set camper on jack stands, then raised the front jacks, jacks never dropped with no weight on them. Had set for 3 days. Next, raised the camper off the jack stands about 1/2 inch will let it set for 2 days. Took pictures of the process. Checked for any leaks around the tank, pump, lines cylinders, All dry. Took measurements and pictures showing the height of each side. Let camper set for 5 days and hydraulic had dropped 3/16.
72378	3	INTERIOR SLIDE SEALS ARE COMING OFF THE SLIDE THE DINNETTE SLIDE ROOM ON THE TOP OF THAT SLIDE Bulb seal fell off seal mount and warped Moved slideroom out then took pictures of bulb seal stuck in between the slideroom and top wall. Put in pofor new bulb seal at 142 inches.
72378	6	THE INSERT MOLDING AROUND THE OFF DOOR SIDE IS COMING OUT OF THE TRACK UNDER THE 5W PART vinyl insert had shunk causing it to come out removed the screws, vinyl insert. recieved a new roll of vinyl insert. put in vinyl insert on the off dor side under the hitch area, followed by the screws. trimmed with silicone as factory did.
72378	4	SEE IF THE RECLINER THAT IS ON THE LEFT IF YOU ARE LOOKING AT

Claim : 72378

 WO # Job # Description JOB INFORMATION

THEM CAN BE BOLTED DOWN. IT IS VERY LOOSE WHEN GETTING IN OAN
 OUT OF IT

Missing screws

Opened up both recliners, checked both for screws to hold
 recliners in place. the right side had mounting screws but the
 left side didn't. Took pictures of the screws missing that hold
 down the left recliner. Removed a screw from the right side to
 match the length so the screw doesn't go thru the floor on the
 left recliner. Found a couple of matching length screws to put
 in left recliner. Drove 2 screws in the front of the left
 recliner to hold it down. Now recliners are solid.

72378 5 BOARD THAT THE INVERTER IS MOUNTED TO HAS COME LOOSE
 Possible screws not tight Vibrated loose from wall
 Opened the front compartment door behind the hitch. Took
 pictures. Found the inverter board mount and inverter not mounted
 to the wall. Found 4 screws holding the board mount to the wall.
 Remounted the board mount to the wall with those 4 screws then
 added 6 more screws to help hold the inverter board mount to the
 wall.

 Part No Job# Description PARTS Qty Price Total

 LIP177094 1 HYD CARTRIDGE VALVE - LIPPERT 2.00 137.99 275.98
 338809 3 Seal - D Seal - EK - Modified 12.00 1.99 23.88
 RVDE369 6 E369 BLACK HD 1" x 25' INSERT TRI 0.00 9.99 0.00

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 160.00 0.00
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 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 160.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 160.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.30 160.00 48.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 160.00 0.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.50 160.00 80.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.00 160.00 0.00
 Z990 6 MISC LABOUR CODE (EXTERNAL) 0.05 160.00 8.00
 Z990 6 MISC LABOUR CODE (EXTERNAL) 0.45 160.00 72.00
 Z990 6 MISC LABOUR CODE (EXTERNAL) 0.00 160.00 0.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.40 160.00 64.00

Claim : 72378

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*****
Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
*****
Z990      5    MISC LABOUR CODE (EXTERNAL)      0.30    160.00    48.00

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Excode    Job#  Description      EXTRAS      Qty      Price      Total
*****
FRT       1    UPS - VALVE              1.00    12.95    12.95
FRT       3    UPS-SEAL                1.00    10.27    10.27

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Parts Total:      299.86
Labour Total:     320.00
Sublet Total:      0.00
Extras Total:      23.22

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>>>> Claim Total:      643.08

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Customer Signature: _____

Date: _____