



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 72364
Promised Date:
20 NOV 23

CUSTOMER WORK ORDER

WO #: 72364 (Appointment Date: 20 NOV 2023 - Time: 07:00am)

Customer: 24980 - ANGLIN, DAVID -
270-339-6845

Tag: BJ - PART HERE . 11-29-23

Author: BJW

Location: 1204 SEE IF BH CAN CLOSE
THIS

Stock #:

Stock Desc: (11141) 2023 KEYSTONE
COUGAR 316RLS

Chassis #:

Serial #: 4YDFCGR24P2501614

Mileage:

Licence:

Invoice #:

Date In: 18 NOV 23

Promised: 30 NOV 23

Date Sched:

Completed: 30 NOV 23

Warr. Date:

Job #1 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE SLIDE WITH THE REFRIGERATOR DOESN'T OPEN ALL THE WAY ON ONE SIDE. IT IS THE SIDE WITH THE FIREPLACE AND CUSTOMER STATES THAT THERE IS AN APPROX 4" GAP BETWEEN THE WALL AND THE INNER FLANGE OF THE SLIDE ROOM WHEN IT IS ALL THE WAY OUT.

CAUSE: Slide room goes out all the way. This slide is setup with trim on the back side but not the front. This is normal. Slide room is sealing as it should.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE DINING/RECLINER SLIDE WILL NOT OPEN AT ALL.

CAUSE: Pulled unit into shop. Hooked up to shore power. When trying to log into the touch screen it shut down. Went inside and got a flash drive with software update and installed update on app. Slide room goes in but not out. Verified power going to relay. Verified relay. Swapped out relay with another to test. Out relay is bad.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	48.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
546229	Monitor Panel - Relay - For Body of Control Module - In-Command - Gen 2	1.00	5.03	5.03

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT FOR RELAY	1.00	22.25	22.25

Subtotal for Job #2: 75.28



Customer #: 24980
ANGLIN, DAVID



Job #3 - Internal

COMPLAINT: CUSTOMER ADVISES THAT ONE OF THE TIRES HAS A BIG BULGE ON THE SIDEWALL.

CAUSE: Looked for a tire on the lot. Found one and removed it from rim and installed it on other rim.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Subtotal for Job #3: 0.00

Job #4 - Internal

COMPLAINT: CUSTOMER WOULD LIKE TO HAVE SCREENS INSTALLED . CUSTOMER HAS SUPPLIED SCREENS INSIDE TRAILER.

CAUSE: Customers supplied screens won't work and the water heater isn't designed to take one. Installed correct screen on furnace.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
79-8002	FUR200 INSECT SCREEN	-1.00	N/C	N/C
42150	WH200 INSECT SCREEN	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: BATTERY NOT CHARGING WHEN PLUGGED IN

CAUSE: Pulled panel in compartment to check convertor. Fuses are good. Pulled panel off breaker box. Noticed the breaker won't reset all the way. Went inside and got another breaker. Removed from shore power. Removed breaker. Installed new breaker. Converter is now charging. Installed panel. Cleaned up mess.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	32.00

Parts

Part #	Description	Qty	Price	Total
671534	Breaker - 120V - 1P - 20A - THQP120	1.00	8.06	8.06

Subtotal for Job #5: 40.06



W/O: 72364
Promised Date: 30 NOV 23

Parts Total:	13.09
Labour Total:	80.00
Sublet Total:	0.00
Extras Total:	22.25
WORK ORDER TOTAL:	115.34

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 04 Dec 2023



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