

Pre-Authorization

12/4/2020
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Pre-Authorization number PA03573926 Reference no: 72364 Status: Approved Approved by kiddz Approved date 11/22/2020
 Claiming Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDFCGR24P2501614 10/27/2023
 600 E Baseline Rd
 Evansville, IN 47725

Job Root	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1 1204606B	Slide Out In & Out	0.00	0.30	0.30		1	0.30	Complaint: CUSTOMER ADVISES THAT THE DINING/RECLINER SLIDE WILL NOT OPEN AT ALL. Cause: Pulled unit into shop. Hooked up to shore power. When trying to log into the touch screen it shut down. Went inside and got a flash drive with software update and installed update on app. Slide room goes in but not out. Verified power going to relay. Verified relay. Swapped out relay with another to test. Out relay is bad. Correction: REPLACE THE RELAY
2 1102412B	Tire	0.00	0.50			1	0.50	KRV - Labor time approved in accordance with Keystone RV's flat rate manual. VCB Complaint: CUSTOMER ADVISES THAT ONE OF THE TIRES HAS A BIG BULGE ON THE SIDEWALL. Cause: FOUND TIRE HAS A SPOT IN IT Correction: NEED TO REPLACE THE TIRE
3 5100706B	Breaker, 120V - R	0.00	0.60	0.20		1	0.20	KRV - Keystone RV does not administer the warranty for Tires. Please contact the tire distributor directly. For a listing of the tire distributors, consult Chapter of the Keystone RV Owner's Manual. Complaint: BATTERY NOT CHARGING WHEN PLUGGED IN Cause: Pulled panel in compartment to check converter. Fuses are good. Pulled panel off breaker box. Noticed the breaker won't reset all the way. Went inside and got another breaker. Removed from shore power. Removed breaker. Installed new breaker. Converter is now charging. Installed panel. Cleaned up mess. Correction: INSTALL NEW BREAKER KRV - Labor time approved in accordance with Keystone RV's flat rate manual.

For paper claims only use one pre-authorization number per warranty claim for a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and indicated on the claim form.

e-Authorization

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e-authorization number PA03573926				0.50				VCB

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