

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1739333
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKFCXNY023967
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	017 / 017D
OWNER INFORMATION		ITEM #	CKTR17JG-D
LISA D BRADY		DEALER RO #	72303
1616 HIDDEN ACRE DR		CLAIM START DATE	11/14/2023
Bedford, IN 47421		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	07/20/2023	WARRANTY EXPIRATION DATE	07/20/2024

Claim Line Details

Labor

Line#	Operation Code	Operational Description
1	10-38-01-00-000497	Lippert Schwintek In-Wall Slide Out Column - complete, per side - Frame & Chassis/Slide Out System (Lippert Schwintek)/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-11-14 14:52:56 :: SLIDE ROOM IS STUCK AND NOT MOVING THE BACK SIDE WANTS TO MOVE AND THE FRONT DOES NOT Slide room is stuck on the front side. Have power going to motor. Motor is running and timing out because the slide rack is broken. When I tried to run the slide out it made a very loud pop. THE SLIDE ROOM WILL NOT MOVE TO GET THE MEASUREMENTS	
Model#	Dlr Sub Hrs	Sub Labor Amt
Serial#	Appr Hrs	Appr Labor Amt

Notes

sent to vender
Case #4506067
Thank you for contacting Lippert Components Customer Service Team. Case #4506067 has been created in response to your submission.
Whether you're reaching us to order parts, request technical assistance or receive general customer service, we will be in touch with you within the next 24 hours. We can also be reached via telephone at (574) 537-8900 during normal business hours or on the web at lci1.com.
Looking for prior authorization? Why wait?! Check out our flat rate manual below to see the allowed repair time and details about required photos or parts. All at your fingertips any time of the day!
Lippert Flat Rate Chart
Please reply to this email if you have additional information regarding your request.
Thank you,
Lippert Customer Service

[ref:!00Di00alhw.!5005d02BJrK9:ref]

Case #4506067

Hello, Knitta.

I will authorize a complete system replacement and 3.9 hours of labor time. This will be a standard system and not an inverted system. 3 hours to replace the system, 0.4 hours to assemble the rails in the columns properly timing the system prior to install, and 0.5 hours to caulk the top edges of the rails to cover any exposed screw holes.

This coverage will be pending measurement photos post install of the new system showing 2 1/2". We will require 8 measurement photos, 4 with the slide fully extended, 4 with the slide

almost fully retracted.

To place an order, please give us a call at 574-537-8900. We are available Monday through Friday 8am-7pm EST

Please let me know if I can help further.

David J.
Lippert Customer Care Center Tech
p: 432.LIPPERT | f: 574.534.7161
e: customerservice@lci1.com

Submitted			Approved		
	Labor Amt	\$800.00		Labor Amt	\$624.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$800.00		Total	\$624.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	