



Warranty Authorization Form

Date: 12/4/2023

General Information

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725
Ph. (812) 867-5200

Pre-Auth #: 52084 Unit: 7M5FV4432NA006354
Series: Valor Model: 2022VAL41V15
Notes: 11/27: Dayra – see pending
Status: Approved

Dealer Information

American RV
(812) 867-5200

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 22304 GENERATOR - INSTALL

Fault Code: NO PROBLEM FOUND

Serial #: Model #: Notes: 11.27.23 John-When generator was shipped to you a conversion cable

was also shipped to make the NPS function with the Onan harness. No wiring should need to be fixed.

Problem: FIX WIRING FOR A PREPED GENSET FROM A CUMMINS TO A NPS

Time Requested: 4.5

Cause: WIIRING IS PREPPED FOR A CUMMINS

Time Allowed: 0

Remedy: UNIT HAS A NPS

Sublet Repairs: 0.00

Part Return Req: No

Status: Denied

Denial Code:

Operation Line 2

Flat Rate Code: 22290 SOLAR - CONTROLLER - REPLACE (part return Fault Code: VENDOR
required)(Patrick auth required)

Serial #: Model #: Notes: 11/27: Dayra – So was this replaced with a completely new

controller? 11/27: BEN H - yes we replaced it with a new controller

Problem: THE BATTERY MONITOR IS NOT DISPLAYING ANYTHING

Time Requested: .5

Cause: battery monitor

Time Allowed: .5

Remedy: installed battery monitor and had to recalibrate monitor.

Sublet Repairs: 0.00

Part Return Req: Yes

Status: Approved

Operation Line 3*Flat Rate Code:* 14085 TRIM - INTERIOR - REPAIR*Fault Code:* LOOSE*Serial #:**Model #:**Notes:**Problem:* THE BATHROOM DOOR TRIM CAME OFF.*Time Requested:* .1*Cause:* door opening trim*Time Allowed:* .1*Remedy:* put trim back in place and put in screws to secure trim to wall.*Sublet Repairs:* 0.00*Part Return Req:* No*Status:* Approved**Operation Line 4***Flat Rate Code:* 14019 CABINET - DRAWER - ADJUST*Fault Code:* MISALIGNED*Serial #:**Model #:**Notes:**Problem:* THE KITCHEN CABINET DOOR WILL NOT LATCH*Time Requested:* .2*Cause:* kitchen cabinet door latch*Time Allowed:* .1*Remedy:* took off latch on cabinet and moved to hit magnet.*Sublet Repairs:* 0.00*Part Return Req:* No*Status:* Approved with Modifications