



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 72238
Promised Date:
20 NOV 23



Customer #: 41189
WALKER, GARY DAVID



CUSTOMER WORK ORDER

WO #: 72238

Customer: 41189 - WALKER, GARY

DAVID - 618-943-0269

Tag: BJ MAKE SURE IT GETS

ASSIGNED

Author: BJW

Location: 1221 FIND OUT IF CUSTOMER
CAN COME GET UNIT

Stock #: 10839

Stock Desc: 2023 5W FOREST RIVER

CHEROKEE 235MBBL

Chassis #: 4X4FCKZ25PX161022

Serial #: 4X4FCKZ25PX161022

Mileage: 0

Licence:

Invoice #:

Date In: 06 NOV 23

Promised: 30 NOV 23

Date Sched:

Completed: 21 DEC 23

Warr. Date: 09 JUN 23

Job #1 - Warranty

COMPLAINT: NOTE: UNIT IS WINTERIZED.

CUSTOMER ADVISES THAT THERE IS AN AREA IN THE OFF DOOR FRONT WHERE THE FRONT MATERIAL MEETS THE DIAMOND PLATE, THERE IS A PIECE OF TRIM THAT DOES NOT HAVE SCREWS IN IT AND THE PANELING HAS CONCAVED IN. THE DOOR SIDE FRONT IS NOT DOING THIS.

CAUSE: .

CORRECTION: Added screws to divider and sealed with silicone.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	16.00
Subtotal for Job #1:			16.00

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE J-WRAP IS LOOSE ON THE DOOR SIDE BETWEEN THE TIRE AND THE FRONT OF THE TRAILER.

CAUSE: .

CORRECTION: Added a screw and painted the head.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	16.00
Subtotal for Job #2:			16.00

Job #3 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE GALVANIZED HOLD DOWNS FOR THE LP TANKS ARE GONE.

CAUSE: Missing. Will turn in parts request

CORRECTION: ORDERED AND INSTALLED HOLD DOWNS.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	48.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00



Subtotal for Job #3: 48.00

Job #4 - Warranty

COMPLAINT: THE LOCKING LATCH ON THE OUTSIDE KITCHEN FELL OFF.

CAUSE: .

CORRECTION: Installed new tab on thumb lock

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		BRM	16.00
Parts				
Part #	Description	Qty	Price	Total
L529	L529 1-1/2" WEATHER RESIST NON-LOCKING THUMB LOCK	1.00	11.68	11.68
Subtotal for Job #4:				27.68

Job #5 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THERE ARE TWO SCREWS STICKING UP ON THE ROOF RIGHT ABOVE THE MAIN ENTRY DOOR.

CAUSE: Looks like wall edge sticking up not screws.

CORRECTION: FACTORY DECLINED REPAIR BUT TOOK NOTE .

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Subtotal for Job #5:			0.00

Job #6 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT SOMETIMES WHILE TRAVELING THAT THE MAIN ENTRY DOOR COMES OPEN. THIS HAPPENS ALSO WHEN THE DOOR LATCH IS LOCKED.

CAUSE: ADJUSTED THE LATCH NOW
LOCKS AND CLOSSES FINE

CORRECTION: ADJUSTED THE LATCH ON THE DOOR FRAME AND SUGGEST LOCKING DEAD BOLT WHILE TRAVELING.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	32.00
Subtotal for Job #6:			32.00

Job #7 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THERE IS SOMETHING ROUGH UNDER THE VYNYL IN FRONT OF THE KITCHEN SINK.

CAUSE: Appears to be staples sticking up.

CORRECTION: Removed the vent and ran flat steel over to the staples and hammered them back down.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	80.00

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Subtotal for Job #7: 80.00

Job #8 - Warranty

COMPLAINT: THERE IS A ROUGH SPOT IN THE VYNYL WHERE THE SLIDE ROOM GOES IN AND OUT.

CAUSE: Looks like something was under the room when it operated. And damaged the floor.

CORRECTION: CUT OUT BAD SECTION AND GLUED IN NEW SECTION WHERE IT WAS DAMAGED

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	320.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00

Parts

Part #	Description	Qty	Price	Total
F100362468	LINOLEUM, 8' X LENGTH - BARNWOOD TUF	8.00	9.51	76.08

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-LINOLEUM	1.00	105.95	105.95

Subtotal for Job #8: 502.03

Job #9 - Warranty

COMPLAINT: THE END OF THE BLIND NEAR THE LOVESEAT CAME APART.

CAUSE: The end of the blind is missing and coming apart.

CORRECTION: INSTALLED NEW BLIND

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	32.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00

Parts

Part #	Description	Qty	Price	Total
F100140432	SHADE, 52" X 38" ZEBRA SHADE / 2020	1.00	70.23	70.23

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-SHADE	1.00	32.26	32.26

Subtotal for Job #9: 134.49

Job #10 - Warranty

COMPLAINT: THE WALL PAPER BY THE SHOWER IS BUBBLING UP.

CAUSE: The surround has pushed the wall board paper.

CORRECTION: PERFORM REPAIRS TO CORRECT BUBBLEING WALL PAPER

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	160.00

Parts

Part #	Description	Qty	Price	Total
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F100342780	SEAM TAPE, 1" X 150' - CASCADE CLOUD	1.00	16.41	16.41
F100328890	BATTEN, 1" X 8' - CASCADE CLOUD (SET	1.00	25.43	25.43
F100328850	PANELING, 1/8" X 4' X 9' - CASCADE CLOUD (MUST PURCHASE 2 AT A TIME)	1.00	49.48	49.48
F100328892	BATTEN, 8' OSC/OUTSIDE CORNER - CASC	1.00	115.56	115.56

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-BATTEN	1.00	102.29	102.29
FRT	FREIGHT FOR PANELING	1.00	229.20	229.20

Subtotal for Job #10: 698.37

Job #11 - Warranty

COMPLAINT: THE WALL BOARD ON THE DOOR SIDE OF THE BEDROOM HAS A BUBBLE IN IT.

CAUSE: No structure behind the seem on the wall

CORRECTION: Pulled trim off and had to install staples at an angle. So they would hit wood. And hold paneling down.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	32.00

Subtotal for Job #11: 32.00

Job #12 - Warranty

COMPLAINT: THE TRIM MOLDING UNDER THE CABINETS AT THE HEAD OF THE BED IS NOT INSTALLED VERY NEATLY.

CAUSE: The shelf has a bad spot on it. And the 1x1. Under it is split .

CORRECTION: CUT NEW TRIM FOR UNDER THE SHELF AND INSTALLED ON NEW SHELF THEN INSTALLED SHELF IN THE UNIT.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	160.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00

Parts

Part #	Description	Qty	Price	Total
F100486850	BED SHELF 15.5" x 92-5/8" W/SLOT - M	1.00	41.84	41.84

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-BED SHELF	1.00	233.75	233.75

Subtotal for Job #12: 435.59

Job #13 - Warranty

COMPLAINT: CUSTOMER CAN TURN THE A/C OR THE HEAT ON AND THEY WILL RUN FOR THREE HOURS AND THEN THEY WILL SHUT DOWN. THE HEAT OPTION GOES AWAY ON THE THERMOSTAT. CUSTOMER CAN TURN UNIT OFF AND RETART IT AND IT WILL WORK. CUSTOMER CAN LEAVE UNIT FOR A COUPLE DAYS WITH THE HEAT OR





THE A/C ON. WHEN HE COMES BACK, THE UNIT
 IT SHUT COMPLETELY DOWN. SOMETIMES AN E3
 ERROR CODE IS PRESENT ON THE
 THERMOSTAT.

CAUSE: When i got in unit it showed
 e3 on the t stat. I have checked the
 wiring from the thermostat to the air
 conditioner unit and the wiring seems to
 be correct. I'm going to request for a
 new thermostat and control for furrion
 air conditioner.

CORRECTION: THE FACTORY SENT A NEW T STAT AND I INSTALLED AFTER 4 DAYS I CHECKED
 AND THE NEW T STAT WAS FLASHING E3 WE THEN ORDERED AND DIFFERENT TSTAT AND
 INSTALLED FURRIION RECOMMENDED.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	48.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00

Parts

Part #	Description	Qty	Price	Total
F100390920	A/C, FURRIION ENHANCED MULTI ZONE WAL	1.00	37.48	37.48

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-SEAM TAPE, T-STAT, LP HARDWARE	1.00	17.25	17.25

Subtotal for Job #13: 102.73

Job #14 - Internal

COMPLAINT: NONE OF THE GFCI OUTLETS ARE WORKING.

CAUSE: .

CORRECTION: reset gfi outlet in the bathroom. And all of the outlets had power.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Subtotal for Job #14: 0.00

Parts Total: 444.19
 Labour Total: 960.00
 Sublet Total: 0.00
 Extras Total: 720.70
WORK ORDER TOTAL: 2,124.89

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited
 to work performed. Consequential damages are not covered. All guaranteed work
 must be completed in our service department.



Customer Signature : _____

Date: 26 Dec 2023

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