

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 72238
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 41189 - GARY DAVID WALKER
Address: 1521 DUBOIS ST LAWRENCEVILLE, IL

62439

Phone: 618-943-0269

Stock Number: 10839 - 2023 CHEROKEE 235MBBL 4X4FCKZ25PX161022

VIN: 4X4FCKZ25PX161022 HIN: SER#: 4X4FCKZ25PX161022

Mileage: 0 Work Order Comp: 21 DEC 23

Auth. No: Dealer #:

Warr. Date: 09 JUN 23 Work Order Date: 06 NOV 23 Inv #: 399602

WO # Job # Description JOB INFORMATION

72238 4 THE LOCKING LATCH ON THE OUTSIDE KITCHEN FELL OFF.

Installed new tab on thumb lock

72238 8 THERE IS A ROUGH SPOT IN THE VYNYL WHERE THE SLIDE ROOM GOES IN AND OUT.

Looks like something was under the room when it operated. And damaged the floor.

CUT OUT BAD SECTION AND GLUED IN NEW SECTION WHERE IT WAS DAMAGED

72238 10 THE WALL PAPER BY THE SHOWER IS BUBBLING UP.

The surround has pushed the wall board paper.
PERFORM REPAIRS TO CORRECT BUBBLEING WALL PAPER

72238 12 THE TRIM MOLDING UNDER THE CABINETS AT THE HEAD OF THE BED IS NOT INSTALLED VERY NEATLY.

The shelf has a bad spot on it. And the 1x1. Under it is split .

CUT NEW TRIM FOR UNDER THE SHELF AND INSTALLED ON NEW SHELF
THEN INSTALLED SHELF IN THE UNIT.

72238 13 CUSTOMER CAN TURN THE A/C OR THE HEAT ON AND THEY WILL RUN FOR THREE HOURS AND THEN THEY WILL SHUT DOWN. THE HEAT OPTION GOES AWAY ON THE THERMOSTAT. CUSTOMER CAN TURN UNIT OFF AND RETART IT AND IT WILL WORK. CUSTOMER CAN LEAVE UNIT FOR A COUPLE DAYS WITH THE HEAT OR THE A/C ON. WHEN HE COMES BACK, THE UNIT IT

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WO #      Job #   Description      JOB INFORMATION
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          SHUT COMPLETELY DOWN. SOMETIMES AN E3  ERROR CODE IS PRESENT ON
          THE THERMOSTAT.
          When i got in unit it showed e3  on the t stat.  I have checked
          the wiring from the thermostat to the air conditioner unit and
          the wiring seems to be correct. I'm going to request for a new
          thermostat and control for furrrion air conditioner.
          THE FACTORY SENT A NEW T STAT AND I INSTALLED AFTER 4 DAYS I
          CHECKED AND THE NEW T STAT WAS FLASHING E3  WE THEN ORDERED
          AND DIFFERENT TSTAT AND INSTALLED FURRRION RECOMMENDED.

72238      9      THE END OF THE BLIND NEAR THE LOVESEAT CAME APART.
          The end of the blind is missing and coming apart.
          INSTALLED NEW BLIND

72238      1      NOTE: UNIT IS WINTERIZED. CUSTOMER ADVISES THAT THERE IS AN AREA
          IN THE OFF DOOR FRONT WHERE THE FRONT MATERIAL MEETS THE DIAMOND
          PLATE, THERE IS A PIECE OF TRIM THAT DOES NOT HAVE SCREWS IN IT
          AND THE PANELING HAS CONCAVED IN. THE DOOR SIDE FRONT IS NOT
          DOING THIS.
          Added screws to divider and sealed with silicone.

72238      2      CUSTOMER ADVISES THAT THE J-WRAP IS LOOSE ON THE DOOR SIDE
          BETWEEN THE TIRE AND THE FRONT OF THE TRAILER.
          Added a screw and painted the head.

72238      3      CUSTOMER ADVISES THAT THE GALVANIZED HOLD DOWNS FOR THE LP TANKS
          ARE GONE.
          Missing. Will turn in parts request
          ORDERED AND INSTALLED HOLD DOWNS.

72238      6      CUSTOMER ADVISES THAT SOMETIMES WHILE TRAVELING THAT THE MAIN
          ENTRY DOOR COMES OPEN. THIS HAPPENS ALSO WHEN THE DOOR LATCH IS
          LOCKED.
          ADJUSTED THE LATCH NOW LOCKS AND CLOSES FINE
          ADJUSTED THE LATCH ON THE DOOR FRAME AND SUGGEST LOCKING DEAD
          BOLT WHILE TRAVELING.

72238      7      CUSTOMER ADVISES THAT THERE IS SOMETHING ROUGH UNDER THE VYNYL IN
          FRONT OF THE KITCHEN SINK.
          Appears to be staples sticking up.
          Removed the vent and ran flat steel over to the staples and
          hammered them back down.

72238      11     THE WALL BOARD ON THE DOOR SIDE OF THE BEDROOM HAS A BUBBLE IN

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 WO # Job # Description JOB INFORMATION

IT.

No structure behind the seem on the wall
 Pulled trim off and had to install staples at an angle. So they
 would hit wood. And hold paneling down.

 Part No Job# Description PARTS Qty Price Total

RVDL529	4	L529 1-1/2" WEATHER RESIST NON-LO		1.00	11.68	11.68
F100362468	8	LINOLEUM, 8' X LENGTH - BARNWOOD		8.00	9.51	76.08
F100342780	10	SEAM TAPE, 1" X 150' - CASCADE CL		1.00	16.41	16.41
F100328890	10	BATTEN, 1" X 8' - CASCADE CLOUD (		1.00	25.43	25.43
F100328850	10	PANELING, 1/8" X 4' X 9' - CASCAD		1.00	49.48	49.48
F100328892	10	BATTEN, 8' OSC/OUTSIDE CORNER - C		1.00	115.56	115.56
F100486850	12	BED SHELF 15.5" x 92-5/8" W/SLOT		1.00	41.84	41.84
F100390920	13	A/C, FURRIION ENHANCED MULTI ZONE		1.00	37.48	37.48
F100140432	9	SHADE, 52" X 38" ZEBRA SHADE / 20		1.00	70.23	70.23

 Lab Code Job# Description LABOUR Hrs Rate Total

Z990	4	MISC LABOUR CODE (EXTERNAL)		0.10	160.00	16.00
Z990	8	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	8	MISC LABOUR CODE (EXTERNAL)		2.00	160.00	320.00
Z990	8	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	10	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	10	MISC LABOUR CODE (EXTERNAL)		1.00	160.00	160.00
Z990	12	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	12	MISC LABOUR CODE (EXTERNAL)		1.00	160.00	160.00
Z990	12	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	12	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	13	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	13	MISC LABOUR CODE (EXTERNAL)		0.30	160.00	48.00
Z990	13	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	13	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	9	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	9	MISC LABOUR CODE (EXTERNAL)		0.20	160.00	32.00
Z990	9	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.10	160.00	16.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.10	160.00	16.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.30	160.00	48.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	6	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	6	MISC LABOUR CODE (EXTERNAL)		0.20	160.00	32.00
Z990	7	MISC LABOUR CODE (EXTERNAL)		0.50	160.00	80.00
Z990	7	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	11	MISC LABOUR CODE (EXTERNAL)		0.20	160.00	32.00

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Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
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Excode    Job#  Description      EXTRAS      Qty      Price      Total
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FRT        8    UPS-LINOLEUM                1.00     105.95     105.95
FRT       10    UPS-BATTEN                  1.00     102.29     102.29
FRT       10    FREIGHT FOR PANELING       1.00     229.20     229.20
FRT       12    UPS-BED SHELF              1.00     233.75     233.75
FRT       13    UPS-SEAM TAPE, T-STAT, LP  1.00      17.25      17.25
FRT        9    UPS-SHADE                  1.00      32.26      32.26

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Parts Total:      444.19
Labour Total:     960.00
Sublet Total:       0.00
Extras Total:     720.70

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>>>> Claim Total: 2,124.89

Customer Signature: _____

Date: _____