



600 E. Baseline Rd.  
Evansville, IN 47725

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W/O: 72183  
Promised Date:  
20 NOV 23



### CUSTOMER WORK ORDER

WO #: 72183 (Appointment Date: 31 OCT 2023 - Time: 03:30pm)

Customer: 53827 - ARNOLD, BRENDA D. Stock #: 11229

- 618-554-1739

Tag:

Author: BJW

Location: 1130 BH CHECK PRE-AUTH  
WITH RIVERSIDE

Stock Desc: 2022 TT RIVERSIDE RV

INTREPID 165i

Chassis #: 59CCC481XNL005915

Serial #: 59CCC481XNL005915

Mileage: 0

Licence:

Invoice #: 398922

Date In: 31 OCT 23

Promised: 30 NOV 23

Date Sched:

Completed: 24 NOV 23

Warr. Date: 11 JUL 23

#### Job #1 - Warranty

COMPLAINT: THE ENTRY DOOR CLOSER HOLD BACK HAS CAME LOOSE

CAUSE: hold back

CORRECTION: nut was missing, ran magnet over threshold and pulled nut across to hole, screwed in ball and Tightened, reinstalled shock.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	48.00

**Subtotal for Job #1: 48.00**

#### Job #2 - Internal

COMPLAINT: CUSTOMER ADVISES THAT SOMETIMES THE LOCK CYLINDER ON THE HANDLE APPEARS TO BE LOCKED, BUT IT IS NOT. NOT THE DEADBOLT

CAUSE: lock

CORRECTION: shut door and locked and unlocked several times and couldnt find anything wrong with it, had bj and denny look at it also.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

**Subtotal for Job #2: 0.00**

#### Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

\*\*\*INCLUDES 2 GALLONS OF ANTI-FREEZE\*\*\*

UNITS WITH WASHING MACHINE OR ICEMAKER  
WILL BE EXTRA

\*\*DE-WINTERIZATION IS NOT INCLUDED\*\*

NUMBER OF GALLONS USED \_\_\_\_\_

CAUSE: winterize

CORRECTION: winterized unit and did everything on sheet.

#### Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	DGH	N/C



Customer #: 53827  
ARNOLD, BRENDA D.



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<b>Parts</b>				
Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

<b>Other Services</b>				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

**Subtotal for Job #WINTER: 0.00**

**Job #3 - Internal**

COMPLAINT: BOTH STORAGE COMPARTMENTS NEED CLOSERS ADJUSTED. CUSTOMER STATES THEY DONT ALWAYS CATCH AND LOCK

CAUSE: locks

CORRECTION: tightened up all 4 nuts on locks.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

**Subtotal for Job #3: 0.00**

**Job #4 - Internal**

COMPLAINT: SCREW ON FURNANCE COVER KEEPS COMING OUT

CAUSE: cover for furnance is loose

CORRECTION: took out screws and repositioned cover and put screws back in,the reason it was loose is because the feet was not touching cabinet,

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

**Subtotal for Job #4: 0.00**

**Job #5 - Warranty**

COMPLAINT: CUSTOMER STATES UNIT HAS A WATER HEATER FOR ELECTRIC ON INSIDE OF UNIT BUT IT DOES NOT HEAT THE WATER, ONLY THE GAS SWITCH WILL HEAT THE WATER. THERE IS NO SWITCH ON THE OUTSIDE OF UNIT AT WATER HEATER

CAUSE: water heater on electric

CORRECTION: tested water heater and found no neutral,took off cover to box on back side of water heater and found nuetral wire is broken. cut back wirind to get to nuetral wire and stripped back and rehooked up,put cover back on and tested. all good we have hot water now.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	80.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00

**Subtotal for Job #5: 80.00**

**Job #6 - External**

COMPLAINT: INSTALL A BUG SCREEN ON FURNANCE OUTLET

CAUSE: bug screen

CORRECTION: installed bug screen on furnance outlet.

<b>Labor</b>			
Code	Description	Mechanic	Total



**Parts**

Part #	Description	Qty	Price	Total
08-0230	42140 FUR100 INSECT SCREEN	1.00	N/C	N/C

**Subtotal for Job #6: 0.00**

Parts Total: 0.00  
 Labour Total: 128.00  
 Sublet Total: 0.00  
 Extras Total: 0.00

**WORK ORDER TOTAL: 128.00**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 24 Nov 2023

W/O: 72183  
Promised Date: 30 NOV 23



Customer #: 53827  
ARNOLD, BRENDA D.

