



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 72159
Promised Date:
24 OCT 23



CUSTOMER WORK ORDER

WO #: 72159

Customer: 50430 - ROBBINS, TARA -
812-664-1884

Tag:

Author: BJW

Location: 1031 BH TO CLOSE

Stock #: 10607

Stock Desc: 2023 5W KEYSTONE
COUGAR 364BHL

Chassis #: 4YDFCGS23PF507634

Serial #: 4YDFCGS23PF507634

Mileage:

Licence:

Invoice #:

Date In: 30 OCT 23

Promised: 31 OCT 23

Date Sched:

Completed: 31 OCT 23

Warr. Date: 25 OCT 23

Job #1 - Warranty

COMPLAINT: CUSTOMER TOOK UNIT HOME ON FRIDAY, 10/27. ONCE THEY GOT HOME, THEY HOOKED TO SHORE POWER AND EVERYTHING WORKED FINE. THE NEXT MORNING, THEY FOUND THAT NONE OF THE 12 VOLT ITEMS WERE WORKING. CUSTOMER VERIFIED THAT THE BATTERY DISCONNECT WAS IN THE ON POSITION.

CAUSE: .

CORRECTION: Capacitors blown in converter. Installed new converter. Tested operation and it was charging 13.3 when I left.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	80.00

Parts

Part #	Description	Qty	Price	Total
WF9855	WFCO 9855-AD 55A CONVERTER	1.00	219.39	219.39

Subtotal for Job #1: 299.39

Job #2 - Internal

SEND BILL TO CUSTOMER'S HOUSE TO PERFORM REPAIRS.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Subtotal for Job #2: 0.00

Parts Total:	219.39
Labour Total:	80.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	299.39

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer #: 50430
ROBBINS, TARA

