

e-Authorization

1/1/16/20
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3-Authorization number PA03559970 Reference no: 72137 Status: Approved Approved by perrg Approved date 10/31/2023
 Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDFHMT21NA742686 3/15/2023
 600 E Baseline Rd
 Evansville, IN 47725

Warranty Item #	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	1212924B Leveling Jack - F	0.00	0.10			1	0.10	Complaint:FOOT MISSING A REAR JACK Cause:Missing jack foot Correction:Put in po for new jack footpad, footpad is missing. Customer doesn't have the original footpad. Inspected the jack for any damages. Found no damage. Took pictures for warranty.
2	6106815B Toilet - Sealand b	0.00	1.00	0.75		1	0.50	KRV - The issue submitted is not considered a warranty defect in materials or workmanship. Complaint:TTOILET IS LEAKING Cause:Toilet valve Correction:Hooked up city water to camper. Flushed the toilet and noticed water coming from the flush handle. Removed the toilet to bench test for a proper leak. Removed the toilet valve the pushed the valve in for water to pass thru. Water was coming out where you push on the valve to flush. Took pictures. Put in po for warranty. Received a new toilet valve per Matt. Removed the bad valve then placed in the new toilet valve. Turned on the city water, flushed the toilet and checked for any further leaks. No leaks were found after replacing the toilet valve.
3	3200908B Door - Interior Slit	0.00	1.00	1.00		1	0.80	VCB: Vendor Charge Back item. (This is a Keystone RV internal notation only) Complaint:CLOSET SLIDING DOOR TRACKS ARE BROKEN Cause:Cracked mirror, mirror came off the track at top and bottom. Correction:Inspected the sliding mirror doors and tracks. Tracks are not broken. Found a cracked mirror, the secondary door was off the track at the top and bottom. Set the mirror door back on the top and bottom track. The first mirror door was off its bottom track. Set the first door back on its track. Put in po for a new sliding mirror door with measurements and pictures.

For paper claims only, use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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