



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 72049
Promised Date:
24 OCT 23



CUSTOMER WORK ORDER

WO #: 72049 (Appointment Date: 18 OCT 2023 - Time: 04:30pm)

Customer: 53445 - CONNER, BRANDON Stock #:
- (812) 708-0696 Stock Desc: 2023 O FOREST RIVER
Tag: FLAGSTAFF SE
Author: BJW Chassis #:
Location: 1114 CHECK STATUS WITH Serial #: 4X4CFSZ29PD189112
SAR Mileage:
Licence:

Invoice #:
Date In: 18 OCT 23
Promised: 31 OCT 23
Date Sched:
Completed: 14 NOV 23
Warr. Date:

Job #1 - Warranty

COMPLAINT: THE POSTS FOR THE FRONT WALL ARE PULLING AWAY FROM THE TOP.

CAUSE: Wall doesn't have a tight fit to toilet

CORRECTION: Took pictures for warranty department. We need to screw in 3" screws from the bottom of front frame to the pop up frame.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	144.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	32.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	16.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	64.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	64.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 320.00

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE SCREEN IS COMING OUT OF THE ENTRY DOOR.

CAUSE: Screen came out of Screen track

CORRECTION: Removed the screws holding the door to ceiling track. Took entry door out of camper and set on saw horse. Pulled the rubber strip out. Pulled on the screen while pushing in the rubber strip. Inspected the rest of the screen door for loose screen. Screen has no further damage to replace.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	48.00

Subtotal for Job #2: 48.00

Job #3 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE STITCHING IS COMING OUT OF THE MATTRESSES.

CAUSE: Stitching

CORRECTION: Stitching is coming apart on front and rear mattress. Took pictures of both. Pictures of tags. Took pictures of both mattress of were the stitching is coming apart. The stitching wasn't part of the

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mattress that holds it together. The stitching is the decorative style design of the mattress. No the mattress is not falling apart.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	48.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Subtotal for Job #3: 48.00

Parts Total: 0.00
Labour Total: 416.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 416.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 14 Nov 2023

W/O: 72049
Promised Date: 31 OCT 23



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