

e-Authorization

10/23/20
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Pre-Authorization number PA03553246 Reference no: 72031 Status: Approved Approved by stept Approved date 10/23/2023
Customer Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDTGCP21NV507131 3/16/2023
600 E Baseline Rd
Evansville, IN 47725

Item	Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	1207506A	Step - Repair	0.00	0.10	0.10		1	0.50	Complaint: CUSTOMER FOUND A PIECE OF BLACK PLASTIC LAYING UNDER THE AWNING. CUSTOMER WONDERS IF IT MAYBE CAME OFF OF A STEP. SEE BJ FOR DETAILS. Cause: Placed plastic cover on flange. Applied adhesive to both covers. Correction: Placed plastic cover on flange. Applied adhesive to both covers.
KRV- approved to repair									
2	3201816A	Decorative Wood	0.00	0.10	0.10		1	0.10	Complaint: WHEN FACING THE FRONT OF THE TRAILER LOOKING AT THE BED, YOU CAN SEE THAT THE TRIM IS COMING DOWN UNDER THE RIGHT SIDE OVERHEAD CABINET DOOR. Cause: Secured trim with brad nailer. Correction: Secured trim with brad nailer.
KRV- approved to repair									
3	6109415B	Holding Tank Flue	0.00	0.40	0.20		1	0.20	Complaint: CUSTOMER WAS USING THE BLACK TANK FLUSHER AND SOMETHING UNDER THE BATHROOM SINK POPPED AND CLEAN WATER STARTED RUNNING OUT. Cause: Vacuum breaker has failed. Replaced with new Vacuum breaker and tested function. Correction: Vacuum breaker has failed. Replaced with new Vacuum breaker and tested function.
KRV- approved to replace vacuum breaker VCB									
Pre-Authorization number PA03553246			0.40						

Customer paper claims only use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the