

# FOREST RIVER WARRANTY CLAIM FORM

|                         |            |                          |                   |
|-------------------------|------------|--------------------------|-------------------|
| DEALER ACCOUNT #        | 0005106    | CLAIM STATUS             | Authorized        |
| BASDEN RV CENTER INC    |            | CLAIM                    | 1714064           |
| DBA AMERICAN RV CENTER  |            | CLAIM ORIGIN             | WEB               |
| 600 E BASELINE ROAD     |            | ORIGINAL CLAIM ID        |                   |
| EVANSVILLE, IN 47725    |            | VIN                      | 5ZT2CAZB8NX026806 |
| USA                     |            | CHASSIS VIN              |                   |
|                         |            | MILEAGE                  | 0                 |
| Labor rate:             | \$160.00   | SITE/WAREHOUSE           | 205 / 205         |
| OWNER INFORMATION       |            | ITEM #                   | ACAT343BHTSLE     |
| DAVID FISCHER           |            | DEALER RO #              | 72015             |
| 5512 RYAN LANE          |            | CLAIM START DATE         | 10/19/2023        |
| Evansville, IN 47712    |            | CLAIM END DATE           | 01/01/1900        |
| USA                     |            |                          |                   |
| Retail Date of Purchase | 10/17/2022 | WARRANTY EXPIRATION DATE | 10/17/2023        |

## Claim Line Details

### Labor

|         |                                                                                                                                                                                   |                                                                                                                                        |
|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| Line# 1 | Operation Code<br>10-6-01-11-000112                                                                                                                                               | Operational Description<br>Power Tongue Jack Light Switch - Frame & Chassis/A-Frame, Tongue Jack & Coupler Assembly/Replace/Electrical |
|         | Complaint, Cause, Correction<br>Original Note : bhoffman@americanrvcenter.com, 2023-10-19 15:45:21 :: Tongue Jack light switch missing<br>FOUND SWITCH MISSING INSTALL NEW SWITCH |                                                                                                                                        |
| Model#  | Dlr Sub Hrs 0.20                                                                                                                                                                  | Sub Labor Amt \$32.00                                                                                                                  |
| Serial# | Appr Hrs 0.20                                                                                                                                                                     | Appr Labor Amt \$32.00                                                                                                                 |
|         | Notes<br>AUTHORIZED AS REQUESTED<br>GOODWILL                                                                                                                                      |                                                                                                                                        |
|         | AUTHORIZED AS REQUESTED<br>GOODWILL                                                                                                                                               |                                                                                                                                        |

### Labor

|         |                                                                                                                                                                                                                     |                                                                                                           |
|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
| Line# 2 | Operation Code<br>20-58-01-00-002310                                                                                                                                                                                | Operational Description<br>Vinyl Insert (per 10') - Exterior/Metal, Aluminum Siding/Replace/No Tread Code |
|         | Complaint, Cause, Correction<br>Original Note : bhoffman@americanrvcenter.com, 2023-10-19 15:47:08 :: Vinyl inset in big slide on top is smaller<br>Removed insert trim that has shrunk. Installed new insert trim. |                                                                                                           |
| Model#  | Dlr Sub Hrs 0.20                                                                                                                                                                                                    | Sub Labor Amt \$32.00                                                                                     |
| Serial# | Appr Hrs 0.10                                                                                                                                                                                                       | Appr Labor Amt \$16.00                                                                                    |
|         | Notes<br>EXCESSIVE AMOUNT REQUESTED<br>CHANGED TO FLAT RATE<br>GOODWILL<br>EXCESSIVE AMOUNT REQUESTED<br>CHANGED TO FLAT RATE<br>GOODWILL                                                                           |                                                                                                           |

### Labor

|         |                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                               |
|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|
| Line# 3 | Operation Code<br>30-102-12-00-001101                                                                                                                                                                                                                                                                                                             | Operational Description<br>Slide Out Fascia, each section - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code |
|         | Complaint, Cause, Correction<br>Original Note : bhoffman@americanrvcenter.com, 2023-10-19 15:48:13 :: Front bed room front fascia has came off on the bottom Removed facia. Removed and set Brad nails. Found new screws for facia support. Installed new screws. Secured wall panel and trim to facia support. Installed facia. Cleaned up area. |                                                                                                                                               |
| Model#  | Dlr Sub Hrs 0.20                                                                                                                                                                                                                                                                                                                                  | Sub Labor Amt \$32.00                                                                                                                         |

Serial# Appr Hrs 0.20 Appr Labor Amt \$32.00

**Notes**

AUTHORIZED AS REQUESTED  
GOODWILL

AUTHORIZED AS REQUESTED  
GOODWILL

**Labor**

Line# 4

**Operation Code**

30-101-24-00-001079

**Operational Description**

Sliding, Pocket Door Track - Interior/Interior Doors/Repair/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2023-10-19 15:49:14 :: Sliding glass door in front bed room wont move easy like the other one will Front door came out of track. Both doors are rubbing the bottom track. Adjusted both doors. Set front door in track. Plastic latch for door is broken. Needs a new latch. Pictures on ids.

Model#

Dlr Sub Hrs

0.40

Sub Labor Amt \$64.00

Serial#

Appr Hrs

0.30

Appr Labor Amt \$48.00

**Notes**

EXCESSIVE AMOUNT REQUESTED  
CHANGED TO FLAT RATE  
GOODWILL  
EXCESSIVE AMOUNT REQUESTED  
CHANGED TO FLAT RATE  
GOODWILL

**Labor**

Line# 5

**Operation Code**

30-102-01-00-002691

**Operational Description**

Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2023-10-19 15:50:48 :: paper peeling on the door side wall on top and above the door Ran sprinkler on the roof for 4 1/2 hours. No water is coming through the ceiling. Panels are peeling like the rest of them. Need to replace panels.

Model#

Dlr Sub Hrs

16.00

Sub Labor Amt \$2,560.00

Serial#

Appr Hrs

16.00

Appr Labor Amt \$2,560.00

**Notes**

THIS IS A KNOWN ISSUE FROM THE VENDOR  
PLEASE DO A COMPLETE WALK THROUGH THE ENTIRE UNIT FOR ANY OTHER WALL PANELS  
WITH THE SAME ISSUE  
ADD PHOTOS AND ADJUST TIME AS NEEDED ALSO PLEASE INCLUDE HOW MANY WALL  
PANELS WILL BE NEEDED  
THE PANELS THAT ARE NEEDING TO BE REPLACED ARE 10 PANELS. THEY ARE IN DIFFERENT  
AREAS OF THE CAMPER. THE TIMES THAT ARE LISTED ARE THE TIMES THAT I AM ASKING  
FOR  
PENDING VENDOR REVIEW  
OK THANKS  
VENDOR AUTHORIZED  
VCB PATRICK IND  
PER SCOTT WARREN

**Labor**

Line# 6

**Operation Code**

30-102-01-00-002691

**Operational Description**

Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2023-10-19 15:51:50 :: Wall paper in middle slide ceiling the paper is coming loose FOUND PAPER PEALIN ON THE SLIDE CEILING NEED TO REPLACE

Model#

Dlr Sub Hrs

0.00

Sub Labor Amt \$0.00

Serial#

Appr Hrs

0.00

Appr Labor Amt \$0.00

**Notes**

THIS IS THE SAME ISSUE AS ON LINE 5 PLEASE ADD PHOTOS TO THAT LINE AND ADJUST  
TIME AS NEEDED AS THIS WILL NEED TO GO TO THE VENDOR FOR REVIEW  
DLR TO SUBMIT UNDER 1 LINE

Labor  
Line# 7

Operation Code  
30-102-01-00-002691

Operational Description  
Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Replace/No  
Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-10-19 15:52:32 :: Wall paper coming loose in middle  
slide side wall under rear window Wall panels material is peeling off. Need to replace panels around window.

Model# Dlr Sub Hrs 0.00 Sub Labor Amt \$0.00

Serial# Appr Hrs 0.00 Appr Labor Amt \$0.00

Notes

THIS IS THE SAME ISSUE AS ON LINE 5 PLEASE ADD PHOTOS TO THAT LINE AND ADJUST  
TIME AS NEEDED AS THIS WILL NEED TO GO TO THE VENDOR FOR REVIEW

Labor  
Line# 8

Operation Code  
30-98-24-00-002295

Operational Description  
Bed or Bunk Structure - Interior/Beds, Mattress/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-10-19 15:53:10 :: Wood panel on front slide is loose  
under bed Panel came loose. Secured panel with Brad nails.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$32.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$32.00

Notes

AUTHORIZED AS REQUESTED  
GOODWILL

AUTHORIZED AS REQUESTED  
GOODWILL

Labor  
Line# 9

Operation Code  
30-102-12-00-001095

Operational Description  
Ceiling Panel - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/  
No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-10-19 15:53:47 :: In rear bunk area the last ceiling panel  
is loose Applied brad nails to ceiling panel as needed. Filled holes with putty.

Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$48.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$32.00

Notes

EXCESSIVE AMOUNT REQUESTED  
CHANGED TO FLAT RATE  
GOODWILL

EXCESSIVE AMOUNT REQUESTED  
CHANGED TO FLAT RATE  
GOODWILL

|           |                 |            |          |                 |            |
|-----------|-----------------|------------|----------|-----------------|------------|
| Submitted | Labor Amt       | \$2,800.00 | Approved | Labor Amt       | \$2,752.00 |
|           | Parts & Freight | \$0.00     |          | Parts & Freight | \$0.00     |
|           | Total           | \$2,800.00 |          | Total           | \$2,752.00 |

DEALER \_\_\_\_\_ DATE \_\_\_\_\_  
SIGNATURE

I certify that I have performed these repairs consistent with Forest  
River Policies.

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_  
SIGNATURE

All repairs described have been inspected and are satisfactory.